

7/10/20

**Appropriations Committee Informational Hearing
Fiscal Impact of COVID-19
Follow-Up Responses
Department of Transportation**

Please note correction to previous report:

**As of June 16, 2020, there were 343 vacant positions; 271 (not 217) are currently in the process of being filled.*

1. Retirement Eligibility Data

Based on employee age and years of service required for retirement under SEBAC.

- 12/31/20 = approx. 548
- 12/31/21 = approx. 700
- 12/31/22 = approx. 858

2. Paratransit Ridership Comparison

Please see ridership data attached.

Additional data for May and June will be provided when available.

A transit bus ridership update will be provided in 30 days as well as the results of the study mentioned by Deputy Commissioner Eucalitto (when completed in the next couple of months) regarding bus ridership, unemployment data and origin/destination data.

3. 7/15 interchange project update

Current status / next steps:

- Environmental Assessment (alternatives analysis) is ongoing; we expect a meeting with the PAC to discuss in Fall 2020
- Public Hearing for EA in early 2021, finalization of EA in Spring 2021
- Design from 2021 to 2024
- Construction start in 2025

Bonding:

- This project is included under the approved Let's Go CT Program legislation. The State Bond Commission has not been requested to allocate funds for this project, based on its current schedule. The allocation request typically occurs 3-6 months before the funds are needed. The allotment request occurs at the time work will commence.

Costs:

- PE: \$24,000,000
 - (Preliminary Design=\$14M, Final Design=\$10M) (80% Federal, 20% State)
- Rights of Way: \$2,000,000 (100% State)
- Construction: Anticipated costs approximately \$125-\$200 million depending on the preferred alternative. (100% State, Let's GO CT)

Project Website: <http://7-15norwalk.com/index.php>

4. Talmadge Hill Update

- LOTCIP: L089-0001 Talmadge Hill Railroad Station Sidewalks and Improvements, New Canaan, to build an approx. 60 space parking lot extension and sidewalks along Talmadge Hill Rd at Talmadge Hill station is under DOT review.
- As discussed, we will need \$1M in funding to conduct a study to see if sidings can be instituted and at what locations along the New Canaan Branch for potential service enhancements.

5. Roadside Mowing & Tree Cutting

Mowing

- Routes 97 and 138 mowing schedules: The mowing on Rte. 138 from Occum to Sprague will be completed on Tuesday July 7th and the mowing on Route 97 to the Scotland town line will be completed the following week no later than July 17th.
- 2020 Mowing Statement: <https://portal.ct.gov/-/media/DOT/documents/dcommunications/CTDOT-Mowing-Policy.pdf>
- **Please see our updated conservation area list as part of our Pollinator Corridor Program.**



Trees

- **Please see attached our tree priority lists for Limited Access and Secondary roads.**
 - Through deployment of staff on regular time and overtime, along with increased utilization of specialized contractor tree crew services, statewide efforts through June 2020 have addressed approximately 20% of the state highway right-of-way (i.e., about 830 of 4,159 state highway miles).

District 1 – 161.29 miles

District 2 – 145.94 miles

District 3 – 322.50 miles

District 4 – 200.73 miles

There is no schedule for completion of the attached lists as the Department is finishing up with the remaining funding for tree removal. If more funding is allocated for tree removal, we will follow the tree priority lists as closely as possible. The Department will continue to address any immediate hazards.

6. Hammonasset Connector

- Traffic Engineering has the intersection at Exit 62 in Madison, Hammonasset Connector, under review. They will evaluate the pavement markings and signs and provide recommendations once the evaluation is complete.

7. CHAMP Program

- Addition information on our CHAMP program can be found here:
<https://portal.ct.gov/DOT/Programs/CT-Highway-Assistance-Motorist-Patrol>
 - **Please see attached additional data on service calls made.**

March to June 2019 vs 2020 ADA Ridership Comparison.

ADA Operator	Service Area	SFY 2019 March	SFY 2020 March	% Change	SFY 2019 April	SFY 2020 April	% Change	SFY 2019 May	SFY 2020 May	% Change	SFY 2019 June	SFY 2020 June	% Change
Estuary Transit District	Estuary Region	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!	0		#DIV/0!
Greater Bridgeport Transit	Greater Bridgeport Region	6,855	5,008	-27%	7,425	2,413	-68%	7,448		-100%	6,946		-100%
Greater Hartford TD	Greater Hartford	33,627	21,614	-36%	34,656	7,868	-77%	35,851	8,957	-75%	31,764		-100%
Greater Hartford TD	New Britain, Bristol	6,591	4,564	-31%	6,932	1,052	-85%	7,031	1,176	-83%	6,612		-100%
Greater New Haven TD	Greater New Haven	13,895	9,769	-30%	14,036	5,112	-64%	14,575		-100%	13,347		-100%
Housatonic Area Transit	Housatonic Area	1,307	734	-44%	1,321	271	-79%	1,312		-100%	1,114		-100%
Middletown TD	Middletown	450	457	2%	415	217	-48%	452	287	-37%	375	371	-1%
Milford TD	Milford	2,623		-100%	2,272		-100%	2,853		-100%	2,715		-100%
Northeast Transportation Co.	Waterbury	4,962	3,002	-40%	5,125	1,201	-77%	5,302	1,355	-74%	4,687		-100%
Northeast Transportation Co.	Meriden & Wallingford	966	982	2%	1,171	664	-43%	1,177	1,346	14%	1,012		-100%
Norwalk TD	Stamford	5,283	2,909	-45%	5,711	614	-89%	5,816		-100%	5,114		-100%
Norwalk TD	Norwalk Region	2,318	556	-76%	2,623		-100%	2,569		-100%	2,293		-100%
Southeast Transit Area	New London, Groton, Norwich	532	262	-51%	497	142	-71%	523	157	-70%	494		-100%
Valley TD	Ansonia, Derby, Seymour	627	675	8%	977	320	-67%	1,065	388	-64%	889		-100%
Windham Region Transit	Windham Region	172	136	-21%	193	40	-79%	235	48	-80%	233		-100%

Data is not available
There was no service in 2019

2020 - CONSERVATION AREA Locations

District 1

Section 13

1. Southington – I-84 E/B Exit 28 “inside” bowl area - S
2. Meriden – Route 15 East Main St. S/B off ramp left side bowl area near Exit 67 - S
3. Meriden – Route 15 S/B left shoulder s/o I-91/Rt. 15 split - S
4. Meriden – I-91 S/B median s/o emergency turnaround - S
5. Meriden – Route 15 N/B right-side bowl area at Exit 68W - S
6. Glastonbury- Route 2 E/B exit 5D right side
7. Glastonbury- Route 2 W/B exit 5D bowl area - S
8. Glastonbury – Route 3 S/B at Home Depot on ramp
9. Glastonbury – Route 3 N/B at Main Street on ramp
10. Cromwell – Rt. 9 S/B Exit 20 S
11. Wethersfield – Rt. 99 at Rt. 15 Wethersfield Ave bowl area on ramp to Rt. 15 South next to Hartford Ave.
12. New Britain – Rt. 9 S/B Exit 25 - S
13. Southington – I-84W Median after Railroad Bridge. (already established) - S
14. Rocky Hill – I-91 S/B exit 24 off ramp (bowl) area
15. Middletown – Rt. 9 N/B exit 11 ramp (bowl) area
16. Middletown – Rt. 9 S/B exit 11 ramp (bowl) area
17. Middletown – Rt. 9 N/B exit 12 ramp area (left side of ramp)
18. Meriden – Rt. 15 N/B exit 67 bowl area – ramp to E. Main St.
19. Cromwell – Rt. 9 median at exit 19; north and south of Rt. 372 overpass *
20. Cromwell – Rt. 9 S/B exit 19; left and right side of exit ramp *
21. New Britain – Rt. 72 W/B exit 7; top of ramp on left side *
22. New Britain – Rt. 72 E/B exit 7; left side of ramp *
23. New Britain – Rt. 72 E/B exit 7 on-ramp; left side of ramp *
24. New Britain – Rt. 72 E/B exit 8; top of ramp on left side *
25. Berlin – Rt. 9 SB exit 22 off-ramp; left side of ramp - S
26. Berlin – Rt. 9 SB exit 22 on-ramp; left side of ramp - S

Total locations = 26

Section 11

1. East Windsor – I-91 S/B Exit 42 off ramp
2. Windsor – I-91 S/B Exit 35B to I-291 in Windsor bowl area.
3. Vernon – I-84 E/B and W/B Exit 67-68 center median. (already established) - S
4. Tolland – I-84 E/B bowl area at Exit 68 E/B on ramp
5. Tolland – I-84 E/B bowl area at Exit 69 off ramp - S
6. Tolland – I-84 E/B bowl area at Exit 69 on ramp to E/B

Total locations = 6

District 2

Section 21

1. Windham – Route 6 from Route 32 on/off ramp to highway split median.
2. Colchester - Route 2 E/B Exit 17 off ramp, large bowl area. - S
3. Colchester – Route 2 Exit 21 median (already established) - S
4. Plainfield – I-395 N/B Exit 28 ramp area and Exit 29 ramp area; (x 28 has sign; x 29 no sign)
5. Colchester – Rt. 2 W/B Exit 16 ramp area
6. Colchester – Rt. 2 E/B Exit 18 ramp area
7. Colchester – Rt. 2 W/B Exit 20 ramp area
8. Lebanon – Exit 22 median and ramps⁵.
9. Plainfield - I 395 N/B exit 32 ramp area
10. Plainfield – I 395 S/B exit 32 ramp area

Total locations = 10

Section 23

1. Old Saybrook – Rt. 9 S/B ramp to I-95 N/B large bowl area. (already established)
2. Westbrook – I-95 S/B Exit 65 (Route 153) large bowl area.
3. Montville – Route 2A E/B Exit 6 on /off ramps large bowl area.
4. Griswold – I-395 S/B Exit 22 (on ramp to S/B) large bowl area.

Total locations = 4

District 3

Section 31

1. East Haven – I- 95 Exit 53 S/B on ramp (Branford garage) - S
2. Branford – I- 95 Exit 54 N/B on ramp (Branford garage) - S
3. Branford – I-95 Exit 55 N/B on ramp (Branford garage) - S
4. Guilford - I-95 Exit 59 N/B off ramp (Guilford garage) - S
5. Madison - I-95 N/B and S/B Exit 61 off ramps (Guilford garage)
6. West Haven - I-95 S/B Exit 43 off ramp left side bowl area (New Haven garage)
7. West Haven - I-95 N/B Exit 43 on ramp right side bowl area (New Haven garage); behind commuter lot
8. New Haven -I-91 N/B exit 3, Trumbull Street off ramp (North Haven garage)
9. Hamden - Route 40 E/B entrance from Whitney Ave (North Haven garage)
10. North Haven – I-91 S/B median before exit 12 (already established) - S
11. Trumbull –Rt. 8 N/B Exit 8 median,(shared with Stratford garage-already established) - S
12. Wallingford - I-91 median Wallingford/ Meriden Town line to s/o rest area.
13. Wallingford - I-91 S/B Exit 15 off ramp left side of ramp. - S
14. Wallingford - I-91 S/B Exit 14 off ramp, left side of ramp. - S

Total locations = 14

Section 33

1. Darien - I-95 N/B Exit 13 bowl area.
2. Milford – I-95 N/B Exit 39 A&B off ramp bowl areas.
3. Trumbull - Route 25 N/B Exit 7-9 median (maintained by Stratford).
4. Trumbull - Route 8 N/B Exit 8 median, (maintained by Stratford).
5. Trumbull - Route 8 N/B Exit 9 bowl area, (maintained by Stratford).
6. Westport - I-95 S/B Exit 18 bowl area. ** on ramp to SB
7. Westport - I-95 S/B Exit 17 bowl area. **
8. Westport - I-95 N/B Exit 17 bowl area. **
9. Greenwich – I-95 N/B Exit 5 bowl area.

Total locations = 9

District 4

Section 41

1. Torrington – Route 8 median from Exit 45 to 46. (already established)
2. Litchfield – Route 8 median; south of Route 118 junction and before Naugatuck River bridge
3. Waterbury – Route 8 S/B exit 36 (access ramp to S/B) - S

Total locations = 3

Section 43

1. Danbury - I-84 E/B and W/B Exit 4 off ramps right shoulder.
2. Danbury - Route 7 South; Exit 7 off ramp – area between ramp and highway
3. Danbury - Route 7 S/B Exit 11 (on ramp from Rt. 202 to Rt. 7 South)
4. Newtown - I-84 E/B Exit 10 on ramp (bowl area).
5. Newtown - I-84; median west of exit 10 ramps; (where the pines are)
6. Newtown - I-84 W/B Exit 11 on ramp; area between on ramp and W/B shoulder
7. Newtown- I-84 W/B right shoulder before Exit 10; (already established)
8. Danbury – I-84 W/B Exit 1 (left side of ramp – milkweed patch)

Total locations = 8

Statewide Total Locations = 80

including (18) additional sites for 2020

****** DOT Construction to use these as lay-down areas for bridge replacement projects; will be restored with wildflower mix post construction

(18) additional locations in 2020:

District 1:

Section 13

1. Rocky Hill – I-91 S/B exit 24 bowl area
2. Middletown – Rt. 9 S/B exit 11 bowl area
3. Middletown – Rt. 9 N/B exit 11 bowl area
4. Middletown – Rt. 9 N/B exit 12 ramp area
5. Meriden – Rt. 15 N/B exit 67 bowl area – ramp to E. Main St.
6. Cromwell – Rt. 9 median at exit 19; north and south of Rt. 372 overpass *
7. Cromwell – Rt. 9 S/B exit 19; left and right side of exit ramp *
8. New Britain – Rt. 72 W/B exit 7; top of ramp on left side *
9. New Britain – Rt. 72 E/B exit 7; left side of ramp *
10. New Britain – Rt. 72 E/B exit 7 on-ramp; left side of ramp *
11. New Britain – Rt. 72 E/B exit 8; top of ramp on left side *

District 2:

Section 21

12. Marlborough – Rt. 2 W/B exit 16 bowl area
13. Colchester – Rt. 2 E/B exit 18 – ramp area
14. Colchester – Rt. 2 W/B exit 20 bowl area
15. Lebanon – Rt. 2 E/B and W/B exit 22 ramps and median areas

Section 23

16. Plainfield – I 395 N/B exit 32 bowl area
17. Plainfield – I 395 S/B exit 32 bowl area

District 4:

Section 43

18. Danbury – I 84 W/B exit 1 (left side of ramp)

2020 Statewide Total Locations = 80

(*) added to list on 6.30.20

**TREE CUTTING PRIORITY LIST FOR FISCAL YEAR 2020/2021
LIMITED ACCESS**

District 1					
PRIORITY #	LIMITED ACCESS	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	I-84	Farmington/Plainville/Southington	Exit 39 to Exit 30, Median, Shoulders, Ramps	N/A	0%
2	I-91	Enfield, Windsor, East Hartford	N/S, Mass S/L to Exit 34, Enfield, Completed 8/9/19	As of 8/9/19	33%
3	I-84/ Rte 4	Farmington	Exit 39E and W entering into and exiting Rte 4, Medians and Shoulders	7/10/2010	60%
4	I-84	West Hartford, Farmington	W/B, Exit 41 to Exit 39, RT 4 Exit	N/A	50%
5	15	Meriden	E. Main St. Entrance Ramp/ Paddock Ave overpass to Wallingford TL (N and S)	6/19/2020	100%
6	Rte. 20	Windsor Locks	I 91 to Bradley	N/A	0%
7	Rte. 9	New Britain, Newington, Berlin	E/W, Sound Barriers w/Asplundh, Exits 30-23 N/B & S/B, center median & ramp	N/A	0%
8	I-384	East Hartford, Manchester, Bolton	E/W, I 84 to 6/44	N/A	30%
9	I-84	East Hrtfd., Manchester, Vernon, Tolland, Willington, Union	E/W, Exit 58 to Mass. S/L	N/A	0%
10	Rte. 187/189	Bloomfield	Tarrifviller Rd. to East Granby	N/A	2%
11	I-691	Meriden	E /B & W/B, right sides & ramps, exits 4-9	N/A	0%
12	I- 84	New Britain	Exit 36, W/B ramp	N/A	0%

District 2					
PRIORITY #	LIMITED ACCESS	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	I - 95	Madison-Old Saybrook	Exit 62 North to Exit 70	10/15/2019	100%
2	I-395	Norwich	Exit 14 North to Exit 18	As of 12/16/19	30%
3	I - 395	Norwich	Exit 18 South to Exit 14	As of 12/16/19	30%
4	Rte. 2	Marlborough-Colchester	Exit 16 East to Exit 20	Apr-19	100%
5	Rte. 9	Haddam	Center Median South from Exits 10-9	As of 12/16/19	85%
6	I-95	Groton	Center Median Exit 88N to Exit 90	As of 12/16/19	50%
7	I-395	Killingly	Center Median Exits 43 to 45	As of 12/16/19	0%
8	Rte 2.	Colchester - Marlborough	Exit 16 to Exit 11	7/1/2020	50%
9	I-95	North Stonington	Exit 93 to Exit 89	7/1/2020	20%

District 3					
PRIORITY #	LIMITED ACCESS	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	Rte. 15	Greenwich to Milford	Merritt Parkway - NY State Line to Exit 56	N/A	40%
2	Rte. 15	Orange to Wallingford	Wilbur Cross Parkway Exit 56 to Wallingford & Meriden TL	N/A	65%
3	I - 95	Greenwich to Guilford	NY State Line to Guilford/Clinton Town Line	N/A	40%
4	I - 91	New Haven to Wallingford	I 95 to Wallingford/Meriden Town Line	N/A	40%
5	Rte. 8	Bridgeport to Shelton	I 95 to Exit 15	N/A	45%
6	Rte. 25	Bridgeport to Monroe	Rte. 8/Rte. 25 Split to Route 111	N/A	35%

District 4					
PRIORITY #	LIMITED ACCESS	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	Rte. 8	Waterbury to Thomaston	Exit 36-38 N/B & S/B	8/2/2019	100%
2	Rte. 8	Derby to Naugatuck	Exit 16-29 N/B & S/B	9/20/2019	100%
3	I - 84	Newtown to Danbury	Exit 7-14 E/B & W/B	As of 7/1/20	10%
4	Rte. 8	Windsted	Exit 45 to US 44 N/B & S/B	As of 7/1/20	15%

**TREE CUTTING PRIORITY LIST FOR FISCAL YEAR 2020/2021
SECONDARIES**

District 1					
PRIORITY #	SECONDARIES	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	316	Hebron/Andover	Route 66 by Rham School to Route 603	7/15/2020	80%
2	140	Ellington	Rte 30 to Rte 83	N/A	10%
3	30	Tolland, Ellington, Stafford	Rte 74 Tolland to Rte 190 Stafford	N/A	30%
4	70	Cheshire/Meriden	Academy Rd. Cheshire to Rte 71 Meriden	8/30/2020	10%
5	71	Berlin / Meriden	Kensington Ave to 2700 Chamberlain Highway (rock cut)	9/30/2020	50%
6	85	Hebron	Route/85 to Route 66	N/A	30%
7	42	Cheshire/Prospect	Route 10 Cheshire to Route 69 Prospect	N/A	30%
8	147	Middlefield	Baileyville Rd. From Rte 66 by Guida's Ice Cream to Rte 157	N/A	10%
9	191	East Windsor	Route 5 to Route 140	N/A	10%
10	87	Andover/Columbia	J. Trumbull Highway, Rte 6 to Rte 66	N/A	20%
11	322	Wolcott	SR 844 to Rte 69	N/A	30%
12	364	Berlin/Southington	Route 71 to Route 120	N/A	30%
13	372	Berlin	Cromwell T/L to Plainville T/L	N/A	30%
14	69	Wolcott / Waterbury	Bristol T/L to Waterbury T/L	N/A	5%
15	83	Ellington/Somers	Route 190 to Route 74	N/A	20%
16	31 (N)	Coventry/Tolland	Route 44 to Route 30	N/A	20%
17	171	Union	Route 171 Buckley Highway(N/S)Bigelow Hollow (E/W)	N/A	20%
District 2					
PRIORITY #	SECONDARIES	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	Rte. 151	East Hampton	From Route 196 to Route 66	As of 12/16/19	55%
2	Rte. 201	North Stonington	From Route 165 South to Route 2	As of 12/16/19	60%
3	Rte 214	Ledyard	From Route 2 South to Route 117	As of 12/16/19	30%
4	Rte. 82	Salem- East Hampton	From Route 11 W to SR434 (Hopyard Rd)	As of 12/16/19	70%
5	Rte. 66	Marlborough	East to West	As of 12/16/19	90%
6	Rte. 49	Voluntown - Sterling	From N. Stonington town line to Route 14A	As of 12/16/19	30%
7	Rte. 434	East Haddam	From Millington Rd to Route 82	As of 7/1/20	0%
8	Rte. 154	Essex - Haddam	From Route 9 to Route 82	As of 7/1/20	30%
9	Rte. 89	Mansfield	From Route 195 to Route 44	As of 7/1/20	30%
10	Rte. 169	Brooklyn-Woodstock	From Route 66 to Route 171/169	As of 7/1/20	20%
District 3					
PRIORITY #	SECONDARIES	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	Rte. 79	Madison, Killingworth, Durham	I95 to Route 17	N/A	10%
2	Rte. 77	Guilford, Madison	I95 to Route 17	N/A	5%
3	Rte. 58	Fairfield, Easton	Route 15 to Redding Twon Line	N/A	2%
4	Rte. 59	Fairfield, Easton	Route 15 to Route 25	N/A	1%
5	Rte. 137	Stamford	Route 15 to NY State Line	N/A	3%
6	Rte. 53	Wilton, Weston	Route 33 to Redding Town Line	N/A	3%
7	Rte. 80	Madison, Guilford	Route 79 To Guilford, N. Branford Town Line	N/A	2%
8	Rte. 57	Westport, Weston	Route 15 to Route 107	N/A	5%
9	Rte. 69	WoodBridge, Bethany	Route 15 to Route 42	N/A	5%
District 4					
PRIORITY #	SECONDARIES	TOWN	LOCATION	COMPLETION DATE	% COMPLETE
1	Rte. 7	Cornwall, Falls Village	N/B & S/B	12/31/2020	80%
2	Rte. 7	New Milford to Kent	N/B & S/B	12/31/2020	60%
3	US 44	Winsted to North Canaan	N/B & S/B	12/31/2020	40%
4	Rte. 219	Barkhamsted	Hill rest Rd to Rte. 318 Juct.	12/31/2020	60%
5	Rte. 183	Winsted/Torrington	Rte 44 to Rte. 202	12/31/2020	85%
6	Rte. 183	Winsted/Colebrook	Rte. 44 to Mass Line	12/31/2020	75%
7	Rte. 20	Hart land/Granby	E/B & W/B	12/31/2021	30%
8	Rte. 202	Torrington/Litchfield	E/B & W/B	12/31/2021	0%
9	SR848	Thomaston/Waterbury	Reynolds Bridge to Route 262	12/31/2021	5%
10	Rte. 189	Granby	Rte. 20 to Mass Line	12/31/2021	25%
11	Rte. 302	Newtown/Bethel	Rte. 25 to Rte. 53	12/31/2021	25%
12	Rte. 263	Winsted/Goshen	Rte. 44 to Rte. 272	12/31/2022	0%
13	Rte. 272	Goshen / Norfolk	Rte. 263 to Rte. 44	12/31/2022	0%
14	Rte. 39	Sherman/New Fairfield	Sherman Town Center to New Fairfield Town Center	12/31/2022	10%
15	Rte. 37	Sherman/New Fairfield	Rte. 7 to New Fairfield Town Center	12/31/2022	10%
16	Rte. 58	Redding	Rte. 107 to Easton Town Line	12/31/2022	20%
17	Rte. 109	Morris/Washington	Rte. 209 to Rte. 47	12/31/2022	10%

	BOC SERVICE PATROL TOTALS	HOC SERVICE PATROL TOTALS
May-17	588	390
Jun-17	841	524
Jul-17	665	582
Aug-17	825	760
Sep-17	720	606
Oct-17	748	699
Nov-17	407	599
Dec-17	674	547
Jan-18	564	491
Feb-18	553	412
Mar-18	511	452
Apr-18	710	562
May-18	820	721
Jun-18	705	580
Jul-18	735	517
Aug-18	844	600
Sep-18	667	514
Oct-18	659	593
Nov-18	629	428
Dec-18	553	425
Jan-19	552	516
Feb-19	441	359
Mar-19	496	409
Apr-19	567	348
May-19	701	414
Jun-19	671	426
Jul-19	700	492
Aug-19	669	438
Sep-19	685	352
Oct-19	794	520
Nov-19	691	471
Dec-19	652	402
Jan-20	592	465
Feb-20	467	359
Mar-20	563	373
Apr-20	555	342
May-20	603	343
TOTAL CALLS	23817	18031

Total Calls Both Centers since StateFarm 41848