

Good evening,

I am writing in regards to my dad who is a Resident at Chesterfields Health Care/Apple Rehab, Chester, CT.

At the beginning of November I started my Compassionate Care Visits with my dad after discovering skin (on his legs) and toenail issues. I was told these visits will "be allowed" for one month per my father's PCP.

Later finding out it is not up to the doctor, it is my father's "Right" to voice his opinion about whether or not my visits are beneficial to him and if he wants me to continue to come in to continue foot care. This coming week we have a meeting with The Team to discuss my Compassionate Care Visits because my dads PCP feels what I am doing for foot care should be the responsibility of the nurse.

My father is diabetic, I believe foot care is taken care of by either a family member or podiatrist. I have already complained they do not know how to cut fingernails and I do not trust the staff to take care of my dads toenails. If they do, it will not be done properly.

I have followed all proper protocol while visiting my dad. I feel the facility will do anything to keep me and other family members away from Compassionate Care Visits saying "the resident doesn't qualify."

On the following dates I received email/text blasts from the Administrator of the facility stating they had an employee/vendor test positive, NOT A FAMILY MEMBER.

11/9/2020

11/24/2020

11/25/2020

12/4/2020

They are allowing doctors who travel around the State of CT to Covid and Non-Covid into the building. It is inevitable they will eventually test positive.

I am feeling my Compassionate Care Visits with my dad, who has become anxious, depressed and emotional during this pandemic are beneficial to him and they have no worries about me bringing the virus into the facility.

I made a suggestion to the Administrator about holding off on doctors visiting the facility unless it is an emergency. I did not receive a solid answer about how it will be handled in the future.

Thank you for this opportunity to share "a small" part of my story. Much Appreciated.

Sincerely,

Virginia Andreoli Muscarella