House of Representatives

General Assembly

File No. 501

January Session, 2025

Substitute House Bill No. 5574

House of Representatives, April 3, 2025

The Committee on Government Oversight reported through REP. DATHAN of the 142nd Dist., Chairperson of the Committee on the part of the House, that the substitute bill ought to pass.

AN ACT REQUIRING THE REPORTING OF THE STATUS OF THE IMPLEMENTATION OF RECOMMENDATIONS OF THE CREATES PROJECT REPORT CONCERNING DIGITIZATION AND OTHER UPGRADES AND REPORTS CONCERNING OVERTIME AND FINGERPRINTING.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. (*Effective from passage*) Not later than February 1, 2026, the Secretary of the Office of Policy and Management shall report to the joint standing committee of the General Assembly having cognizance of matters relating to government oversight, in accordance with the provisions of section 11-4a of the general statutes, on the status of digitization efforts by state agencies to implement the CREATES project report recommendations. Such report shall include, but need not be limited to, the status of hiring staff, as necessary to implement such recommendations, the capital funding, the implementation and any realized savings for the following programs as of December 31, 2025:

(1) The Department of Revenue Services, concerning the data-driven

tax compliance program;

(2) The Office of Policy and Management, concerning the state-wide grants program and portal;

(3) The Commission on Human Rights and Opportunities, concerning streamlining affirmative action reporting;

(4) The office of the Treasurer, Department of Administrative Services and Office of Policy and Management, concerning creating a common payment platform;

(5) The Department of Administrative Services, concerning creating a state-wide digital service center;

(6) The Department of Mental Health and Addiction Services, concerning implementing an electronic health record system; and

(7) The Labor Department, on the unemployment insurance modernization upgrades.

Sec. 2. (NEW) (*Effective from passage*) Not later than February 1, 2026, and annually thereafter, the Secretary of the Office of Policy and Management shall submit a report, in accordance with the provisions of section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to government oversight. Such report shall include, but need not be limited to, a summary of the overtime granted by each state agency and the management tools utilized by each state agency to attempt to curtail such overtime.

Sec. 3. (*Effective from passage*) On or before January 15, 2026, the Commissioner of Emergency Services and Public Protection shall submit a report to joint standing committees of the General Assembly having cognizance of matters relating to public safety and government oversight, in accordance with the provisions of section 11-4a of the general statutes. Such report shall contain data for fingerprinting conducted by the Division of State Police within the Department of

Emergency Services and Public Protection for purposes of a criminal history records check required pursuant to any provision of the general statutes, including the number of individuals fingerprinted, the reason for such fingerprinting and the number of days it took to grant each such request after receipt of the request, for the six-month period commencing on July 1, 2025, until December 31, 2025, inclusive.

This act shall take effect as follows and shall amend the following sections:		
Section 1	*from passage*	New section
Sec. 2	*from passage*	New section
Sec. 3	*from passage*	New section

Statement of Legislative Commissioners:
In Section 2, "state" was added before "agency" for clarity.

GOS *Joint Favorable Subst.*

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

OFA Fiscal Note

State Impact: None

Municipal Impact: None

Explanation

The bill places several reporting requirements on the Office of Policy and Management and the Department of Emergency Services and Public Protection which do not result in a fiscal impact as both agencies have the resources necessary to meet these requirements.

The Out Years

State Impact: None

Municipal Impact: None

OLR Bill Analysis

sHB 5574

AN ACT REQUIRING THE REPORTING OF THE STATUS OF THE IMPLEMENTATION OF RECOMMENDATIONS OF THE CREATES PROJECT REPORT CONCERNING DIGITIZATION AND OTHER UPGRADES AND REPORTS CONCERNING OVERTIME AND FINGERPRINTING.

SUMMARY

This bill creates several reporting requirements related to the state's digitization efforts, employee overtime, and fingerprinting for criminal history checks, as discussed in the CREATES project's 2021 report. In general, the state commissioned the CREATES project to evaluate workforce efficiency and organizational design and to (1) recommend how to best mitigate the risk to service continuity caused by anticipated state employee retirements in 2022 and (2) identify efficiency opportunities that would reduce state spending.

The bill requires the Office of Policy and Management (OPM) secretary, by February 1, 2026, to give the Government Oversight Committee a report on state agencies' efforts to implement the CREATES report's recommendations on digitization. The OPM report must at least include the status of hiring staff needed to implement the recommendations, capital funding, implementation, and any realized savings for the following initiatives as of December 31, 2025:

1. the Department of Revenue Service's data-driven tax compliance program;
2. OPM's state-wide grants program and portal;
3. the Commission on Human Rights and Opportunities streamlining affirmative action reporting;

4. the Office of the Treasurer, Department of Administrative Services (DAS), and OPM creating a common payment platform;

5. DAS creating a state-wide digital service center;

6. the Department of Mental Health and Addiction Services implementing an electronic health record system; and

7. the Department of Labor's unemployment insurance modernization upgrades.

The bill also requires the OPM secretary, starting by February 1, 2026, to annually give the Government Oversight Committee a report that at least includes a summary of the overtime granted by each state agency and the management tools they used to try to curtail it.

Lastly, the bill requires the commissioner of emergency services and public protection, by January 15, 2026, to give the Public Safety and Government Oversight committees a report with data on State Police fingerprinting for statutorily required criminal history records checks. The report must cover the period from July 1, 2025, through December 31, 2025, and include the number of people fingerprinted, why they were fingerprinted, and how long it took to grant each request after receiving it.

EFFECTIVE DATE: Upon passage

COMMITTEE ACTION

Government Oversight Committee

Joint Favorable Substitute
Yea 12 Nay 0 (03/18/2025)