



General Assembly

**Amendment**

February Session, 2024

LCO No. 5519



Offered by:

SEN. LOONEY, 11<sup>th</sup> Dist.  
SEN. DUFF, 25<sup>th</sup> Dist.  
SEN. MCCRORY, 2<sup>nd</sup> Dist.  
SEN. WINFIELD, 10<sup>th</sup> Dist.  
SEN. COHEN, 12<sup>th</sup> Dist.  
SEN. MARONEY, 14<sup>th</sup> Dist.  
SEN. MOORE, 22<sup>nd</sup> Dist.  
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SEN. ANWAR, 3<sup>rd</sup> Dist.  
SEN. RAHMAN, 4<sup>th</sup> Dist.  
SEN. SLAP, 5<sup>th</sup> Dist.  
SEN. LOPES, 6<sup>th</sup> Dist.

SEN. LESSER, 9<sup>th</sup> Dist.  
SEN. HOCHADEL, 13<sup>th</sup> Dist.  
SEN. HARTLEY, 15<sup>th</sup> Dist.  
SEN. CABRERA, 17<sup>th</sup> Dist.  
SEN. OSTEN, 19<sup>th</sup> Dist.  
SEN. MARX, 20<sup>th</sup> Dist.  
SEN. GASTON, 23<sup>rd</sup> Dist.  
SEN. KUSHNER, 24<sup>th</sup> Dist.  
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SEN. MILLER P., 27<sup>th</sup> Dist.  
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SEN. NEEDLEMAN, 33<sup>rd</sup> Dist.

To: Subst. Senate Bill No. 3

File No. 182

Cal. No. 133

(As Amended by Senate Amendment Schedule "A")

**"AN ACT CONCERNING CONSUMER PROTECTION."**

1 Strike everything after the enacting clause and substitute the  
2 following in lieu thereof:

3 "Section 1. (*Effective from passage*) (a) As used in this section,  
4 "broadband Internet access service" has the same meaning as provided  
5 in section 16-330a of the general statutes.

6 (b) The Consumer Counsel shall:

7 (1) Study the merits, feasibility and available means of:

8 (A) Ensuring that all residents of this state (i) have access to  
9 affordable broadband Internet access service, and (ii) are protected  
10 against digital discrimination and other unfair practices;

11 (B) Securing public safety (i) through appropriate outage reporting  
12 and restoration protocols, and (ii) by ensuring that consumers have  
13 reliable access to emergency response services and emergency alert  
14 systems in the event of emergencies or catastrophic disasters; and

15 (C) Ensuring adequate enforcement of applicable consumer  
16 protection laws; and

17 (2) Recommend any legislation necessary to ensure that the laws of  
18 this state are consistent with federal law.

19 (c) Not later than January 30, 2025, the Consumer Counsel shall  
20 submit a report, in accordance with section 11-4a of the general statutes,  
21 to the joint standing committees of the General Assembly having  
22 cognizance of matters relating to consumer protection and technology.  
23 Such report shall include the results of the study conducted pursuant to  
24 subsection (b) of this section.

25 Sec. 2. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this  
26 section:

27 (1) "Business" has the same meaning as provided in section 42-158ff  
28 of the general statutes; and

29 (2) "Person" has the same meaning as provided in section 1-79 of the  
30 general statutes.

31 (b) (1) Except as provided in subdivision (2) of this subsection, no  
32 business that offers to sell, lease or otherwise provide any good or  
33 service shall:

34 (A) Advertise, display or otherwise offer such good or service to any  
35 person at a price that excludes any fee, charge or cost that such person  
36 is required to pay in order to purchase, lease or otherwise receive such  
37 good or service; or

38 (B) Require any person to pay any fee, charge or cost to purchase,  
39 lease or otherwise receive such good or service if such fee, charge or cost  
40 (i) is not displayed to such person before such person selects such good  
41 or service for purchase, leasing or receipt, or (ii) is intentionally  
42 obscured, unclear or misrepresented by such business for the purpose  
43 of misleading such person.

44 (2) The provisions of subdivision (1) of this subsection shall not be  
45 construed to:

46 (A) Prohibit a business from omitting any applicable federal, state or  
47 local tax, or any mandatory fee imposed by any government,  
48 governmental subdivision, agency or instrumentality or quasi-  
49 governmental instrumentality, from any advertised or displayed price  
50 for a good or service if such tax or fee is disclosed to the person before  
51 such person purchases, leases or otherwise receives the good or service;

52 (B) Prohibit a business from imposing any mandatory gratuity, or  
53 omitting any mandatory gratuity from any advertised or displayed  
54 price for a good or service, if the existence of such mandatory gratuity  
55 and the manner in which such mandatory gratuity is calculated are  
56 disclosed to the person before the person selects the good or service for  
57 purchase, leasing or receipt;

58 (C) Prohibit a business from imposing any fee, charge or cost for a  
59 good or service, or omitting the amount of any fee, charge or cost from  
60 any advertised or displayed price for a good or service, if (i) the amount  
61 of such fee, charge or cost is (I) dependent on the person's selections or  
62 cannot feasibly be calculated in full when the price for such good or  
63 service is first advertised or displayed, including, but not limited to, any  
64 fee, charge or cost imposed for shipping or delivery or that varies  
65 according to the quantity or number of goods purchased, leased or

66 otherwise received, or (II) charged to the person for the purpose of  
67 confirming such person's identity or payment information, in an  
68 amount that does not exceed one dollar and is immediately refunded to  
69 the person, (ii) the existence of such fee, charge or cost is disclosed when  
70 the good or service is advertised or displayed to the person, and (iii) the  
71 amount of such fee, charge or cost is disclosed to the person before such  
72 person purchases, leases or otherwise receives such good or service;

73 (D) Apply to any transaction that is subject to the provisions of  
74 chapter 704 of the general statutes;

75 (E) Apply to any transaction, action or act that qualifies for an  
76 exception set forth in section 42-110c of the general statutes; or

77 (F) Apply to any transaction unless such transaction involves (i) a  
78 person residing in this state, or (ii) the offer, sale, rent, lease or  
79 distribution of any good or service in this state.

80 (c) Any violation of subsection (b) of this section shall be deemed an  
81 unfair or deceptive trade practice under subsection (a) of section 42-110b  
82 of the general statutes.

83 Sec. 3. (NEW) (*Effective July 1, 2024*) (a) As used in this section:

84 (1) "Covered foreign entity" means (A) any person who is included in  
85 (i) the Consolidated Screening List maintained by the United States  
86 Department of Commerce, United States Department of State and  
87 United States Department of Treasury, or (ii) the Entity List,  
88 Supplement 4 to 15 CFR Part 744, as amended from time to time, (B) the  
89 People's Republic of China, the Russian Federation and any  
90 governmental subdivision, agency or instrumentality thereof, (C) any  
91 person domiciled in the People's Republic of China or the Russian  
92 Federation, (D) any person under the control or influence of the People's  
93 Republic of China or the Russian Federation, and (E) any affiliate or  
94 subsidiary of any foreign government or person described in  
95 subparagraphs (A) to (D), inclusive, of this subdivision;

96 (2) "Department head" has the same meaning as provided in section  
97 4-5 of the general statutes;

98 (3) "Exigent circumstances" means significantly changed  
99 circumstances that were unforeseeable and pose an imminent threat to  
100 public health or safety;

101 (4) "Municipality" has the same meaning as provided in section 7-148  
102 of the general statutes;

103 (5) "Person" means any individual, association, corporation, limited  
104 liability company, partnership, trust, government, governmental  
105 subdivision, agency, instrumentality or other legal entity;

106 (6) "Small unmanned aircraft system" (A) means any unmanned  
107 powered aircraft that (i) is operated without the possibility of direct  
108 human intervention from within or on the aircraft, and (ii) weighs less  
109 than fifty-five pounds including anything attached to or carried by the  
110 aircraft, and (B) includes (i) all elements that (I) are associated with the  
111 aircraft described in subparagraph (A) of this subdivision, and (II) are  
112 required for the operator to operate the aircraft described in  
113 subparagraph (A) of this subdivision safely and efficiently in the  
114 national airspace system, and (ii) any communication links and  
115 components that control the aircraft described in subparagraph (A) of  
116 this subdivision; and

117 (7) "State agency" means any agency with a department head.

118 (b) (1) Except as provided in subdivisions (2) and (3) of this  
119 subsection and subsection (d) of this section:

120 (A) Beginning on October 1, 2024, the Department of Emergency  
121 Services and Public Protection shall not purchase any small unmanned  
122 aircraft system assembled or manufactured by a covered foreign entity;  
123 and

124 (B) Beginning on October 1, 2026, the Department of Emergency  
125 Services and Public Protection shall not operate any small unmanned

126 aircraft system assembled or manufactured by a covered foreign entity.

127 (2) The provisions of subparagraph (A) of subdivision (1) of this  
128 subsection shall not be construed to impair any contract entered into  
129 before October 1, 2024.

130 (3) The provisions of subparagraph (B) of subdivision (1) of this  
131 subsection shall not be construed to impair any contract entered into  
132 before October 1, 2026.

133 (c) (1) Except as provided in subdivisions (2) and (3) of this subsection  
134 and subsection (d) of this section:

135 (A) Beginning on October 1, 2025, (i) no state agency or municipality,  
136 or person who enters into a contract with any state agency or  
137 municipality, shall purchase any small unmanned aircraft system  
138 assembled or manufactured by a covered foreign entity, and (ii) no state  
139 funds, including, but not limited to, any state funds awarded or paid  
140 pursuant to a contract, cooperative agreement or grant, shall be used to  
141 purchase any small unmanned aircraft system assembled or  
142 manufactured by a covered foreign entity; and

143 (B) Beginning on October 1, 2027, (i) no state agency or municipality,  
144 or person who enters into a contract with any state agency or  
145 municipality, shall operate any small unmanned aircraft system  
146 assembled or manufactured by a covered foreign entity, and (ii) no state  
147 funds, including, but not limited to, any state funds awarded or paid  
148 pursuant to a contract, cooperative agreement or grant, shall be used to  
149 operate any small unmanned aircraft system assembled or  
150 manufactured by a covered foreign entity.

151 (2) The provisions of subparagraph (A) of subdivision (1) of this  
152 subsection shall not be construed to impair any contract entered into  
153 before October 1, 2025.

154 (3) The provisions of subparagraph (B) of subdivision (1) of this  
155 subsection shall not be construed to impair any contract entered into

156 before October 1, 2027.

157 (d) (1) During the period beginning July 1, 2024, and ending  
158 December 31, 2034:

159 (A) The Commissioner of Emergency Services and Public Protection  
160 may waive the prohibitions established in subdivision (1) of subsection  
161 (b) of this section if (i) the commissioner determines that such waiver is  
162 necessary (I) due to exigent circumstances, (II) to counter another small  
163 unmanned aircraft system, or (III) for the purposes of any criminal  
164 investigation, and (ii) not later than seven days after the Department of  
165 Emergency Services and Public Protection uses the small unmanned  
166 aircraft system, the commissioner creates a written statement, certified  
167 by the commissioner, disclosing (I) the reason set forth in subparagraph  
168 (A)(i) of this subdivision that provides the basis for the commissioner's  
169 determination that such waiver is necessary, and (II) facts supporting  
170 the commissioner's determination that such waiver is necessary for such  
171 reason; and

172 (B) The department head of the state agency, the chief law  
173 enforcement officer of the municipality or the chief of the paid  
174 municipal or volunteer fire department may waive the prohibitions  
175 established in subdivision (1) of subsection (c) of this section if (i) the  
176 department head or chief determines that such waiver is necessary (I)  
177 due to exigent circumstances, (II) to counter another small unmanned  
178 aircraft system, or (III) for the purposes of any criminal investigation,  
179 and (ii) not later than seven days after the state agency, municipality or  
180 contractor uses the small unmanned aircraft system, the department  
181 head or chief submits to the Department of Emergency Services and  
182 Public Protection a written statement, certified by the department head  
183 or chief, disclosing (I) the reason set forth in subparagraph (B)(i) of this  
184 subdivision that provides the basis for such department head's or chief's  
185 determination that such waiver is necessary, and (II) facts supporting  
186 the department head's or chief's determination that such waiver is  
187 necessary for such reason.

188 (2) The Department of Emergency Services and Public Protection  
189 shall maintain each written statement created by the Commissioner of  
190 Emergency Services and Public Protection pursuant to subparagraph  
191 (A) of subdivision (1) of this subsection or submitted to the department  
192 pursuant to subparagraph (B) of subdivision (1) of this subsection. The  
193 commissioner shall, upon request, disclose a copy of any such written  
194 statement to any member of the General Assembly. Each such written  
195 statement shall be subject to disclosure under the Freedom of  
196 Information Act, as defined in section 1-200 of the general statutes.

197 Sec. 4. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this  
198 section:

199 (1) "Connected device" means an Internet-connected device,  
200 including, but not limited to, a cellular telephone, computer, home  
201 appliance, motor vehicle, tablet, television, toy or video game console,  
202 that includes a camera or microphone;

203 (2) "Connected device manufacturer" means a person doing business  
204 in this state who manufactures a connected device;

205 (3) "Initial consumer" means an individual who is (A) a resident of  
206 this state, and (B) with respect to any connected device, the first  
207 individual to lease, purchase or assume ownership of such connected  
208 device;

209 (4) "Person" means an individual, association, corporation, limited  
210 liability company, partnership, trust or other legal entity;

211 (5) "Personally identifying information" has the same meaning as  
212 provided in section 42-284 of the general statutes;

213 (6) "Provider" means (A) a connected device manufacturer, and (B)  
214 any person who (i) enters into a contract with a connected device  
215 manufacturer, and (ii) receives access to (I) any camera or microphone  
216 included in a connected device manufactured by the connected device  
217 manufacturer, (II) any image or video collected, recorded, stored,



218 analyzed, interpreted or transmitted by way of any camera included in  
219 any connected device manufactured by the connected device  
220 manufacturer, or (III) any spoken word or other sound collected,  
221 recorded, stored, analyzed, interpreted or transmitted by way of any  
222 microphone included in any connected device manufactured by the  
223 connected device manufacturer; and

224 (7) "Toy" means a product that a manufacturer designs, or intends to  
225 be used, for amusement or play.

226 (b) No provider shall allow any person to activate any connected  
227 device unless the provider:

228 (1) Prominently displays to the initial consumer or any person whom  
229 the initial consumer designates to first install or set up the connected  
230 device, at the time that such initial consumer or person first installs or  
231 sets up such connected device:

232 (A) A disclaimer in the following form:

233 "This device transmits audio and/or video back to the manufacturer  
234 and/or a third party and may be recorded."; and

235 (B) A statement disclosing (i) that such connected device includes a  
236 camera or microphone, (ii) that the camera or microphone included in  
237 such connected device will be enabled or turned on, (iii) that such  
238 connected device might record such initial consumer, (iv) that the  
239 connected device manufacturer of such connected device or another  
240 provider might retain recordings of such initial consumer, (v) which  
241 command or action will activate or enable operation of the camera or  
242 microphone included in such connected device, (vi) the categories of  
243 images, videos or sounds that (I) the camera or microphone included in  
244 such connected device will look for, listen for or record, or (II) might be  
245 disclosed to any person other than such initial consumer, (vii) the  
246 categories of persons described in subparagraph (B)(vi)(II) of this  
247 subdivision, and (viii) that such initial consumer shall not be  
248 discriminated against if such initial consumer or person declines to

249 activate a camera or microphone included in the connected device  
250 unless (I) such connected device is provided to such initial consumer as  
251 a condition of employment, or (II) declining to activate such camera or  
252 microphone would render such connected device useless; and

253 (2) Provides to the initial consumer or any person whom the initial  
254 consumer designates to first install or set up the connected device, at the  
255 time that such initial consumer or person first installs or sets up such  
256 connected device, the ability to decline to activate a camera or  
257 microphone included in the connected device.

258 (c) Each provider shall implement and maintain reasonable security  
259 measures to protect any personally identifying information collected  
260 through a camera or microphone included in a connected device from  
261 any unauthorized access, acquisition, destruction, disclosure,  
262 modification or use thereof.

263 (d) No provider shall use or sell any recording collected through  
264 operation of a camera or microphone included in a connected device for  
265 the purposes of targeted advertising, as defined in section 42-515 of the  
266 general statutes.

267 (e) No person shall compel any provider to build specific features for  
268 the purpose of allowing a law enforcement agency or officer to monitor  
269 communications through a camera or microphone included in a  
270 connected device.

271 (f) Nothing in this section shall be construed to:

272 (1) Impose any liability on a provider for any functionality provided  
273 by an application that an initial consumer (A) downloads and installs,  
274 or (B) chooses to use on a network of remote servers hosted on the  
275 Internet to store, manage and process data;

276 (2) Authorize disclosure of any recording retained by a provider to  
277 another person, including, but not limited to, a law enforcement agency  
278 or officer, unless such disclosure is authorized by other applicable law

279 or pursuant to an order issued by a court of competent jurisdiction; or

280 (3) Modify, limit or supersede the operation of any other provision of  
281 the general statutes concerning privacy or security.

282 (g) Any violation of subsections (b) to (d), inclusive, of this section  
283 shall be deemed an unfair or deceptive trade practice under subsection  
284 (a) of section 42-110b of the general statutes.

285 Sec. 5. (NEW) (*Effective July 1, 2025*) (a) As used in this section, unless  
286 the context otherwise requires:

287 (1) "Broadband Internet access service" (A) means a mass-market  
288 retail service that, by wire or radio, provides the capability to transmit  
289 data to, and receive data from, all or substantially all Internet endpoints,  
290 including, but not limited to, any capability that is incidental to, and  
291 enables the operation of, such service, (B) includes any service that is (i)  
292 provided to customers in this state and functionally equivalent to the  
293 service described in subparagraph (A) of this subdivision, or (ii) used to  
294 evade the requirements established in this section, and (C) does not  
295 include dial-up Internet access service;

296 (2) "Broadband Internet access service provider" means any person  
297 who provides broadband Internet access service in this state;

298 (3) "Consumer" means an individual in this state who is an actual or  
299 prospective recipient of consumer goods or consumer services;

300 (4) "Content" means all traffic transmitted to or from end users of a  
301 broadband Internet access service;

302 (5) "Edge provider" means any person who provides (A) any content  
303 over the Internet, or (B) a device used for accessing any content over the  
304 Internet;

305 (6) "End user" means any person in this state who uses a broadband  
306 Internet access service;

307 (7) "Fixed broadband Internet access service" (A) means any  
308 broadband Internet access service that services end users primarily at  
309 fixed endpoints by using stationary equipment, and (B) includes, but is  
310 not limited to, any fixed wireless service, fixed unlicensed wireless  
311 service or fixed satellite service;

312 (8) "Mobile broadband Internet access service" means any broadband  
313 Internet access service that serves end users primarily by using mobile  
314 stations;

315 (9) "Paid prioritization" means the management of a broadband  
316 Internet access service provider's network to, directly or indirectly,  
317 favor some content or traffic over other content or traffic, including, but  
318 not limited to, through use of techniques such as traffic shaping,  
319 prioritization, resource reservation or any other form of preferential  
320 content or traffic management, (A) in exchange for monetary or other  
321 consideration from a third party, or (B) to benefit any entity affiliated  
322 with the broadband Internet access service provider;

323 (10) "Person" means an individual, association, corporation, limited  
324 liability company, partnership, trust or other legal entity; and

325 (11) "Reasonable network management practice" means any network  
326 management practice that is primarily (A) justified as technical network  
327 management, or (B) used for, and tailored to, achieving a legitimate  
328 network management purpose, taking into account the particular  
329 network architecture and technology of the broadband Internet access  
330 service.

331 (b) (1) Beginning on January 1, 2026, no broadband Internet access  
332 service provider who is engaged in the business of providing any fixed  
333 broadband Internet access service or mobile broadband Internet access  
334 service in this state shall engage in any of the following practices with  
335 respect to consumers:

336 (A) Blocking lawful content, or nonharmful devices, subject to  
337 reasonable network management practices that such broadband

338 Internet access service provider has disclosed to consumers;

339 (B) Impairing or degrading lawful Internet traffic on the basis of  
340 content, or the use of any nonharmful device, subject to reasonable  
341 network management practices that such broadband Internet access  
342 service provider has disclosed to consumers;

343 (C) Paid prioritization unless such broadband Internet access service  
344 provider can demonstrate that (i) such fixed broadband Internet access  
345 service or mobile broadband Internet access service provides a  
346 significant public benefit, and (ii) such paid prioritization will not harm  
347 the open nature of the Internet; or

348 (D) Except for any interference caused by a reasonable network  
349 management practice, unreasonably interfering with or unreasonably  
350 disadvantaging a consumer's ability to select, access and use broadband  
351 Internet access service or lawful content or devices of the consumer's  
352 choice, or an edge provider's ability to make lawful content or devices  
353 available to a consumer.

354 (2) No broadband Internet access service provider who is engaged in  
355 the business of providing any fixed broadband Internet access service  
356 or mobile broadband Internet access service in this state shall be  
357 required to comply with the provisions of subdivision (1) of this  
358 subsection if such broadband Internet access service provider is in  
359 compliance with the final open Internet rules, if any, adopted by the  
360 Federal Communications Commission.

361 (c) (1) Beginning on January 1, 2026, each broadband Internet access  
362 service provider who is engaged in the business of providing any fixed  
363 broadband Internet access service or mobile broadband Internet access  
364 service in this state shall publicly disclose to consumers accurate  
365 information concerning such broadband Internet access service  
366 provider's network management practices, performance and the  
367 commercial terms of such broadband Internet access service provider's  
368 broadband Internet access services, which disclosure shall be sufficient  
369 for a consumer to make an informed decision regarding the consumer's

370 use of such broadband Internet access services and a developer of  
371 content, or a device provider, to develop, market and maintain Internet  
372 offerings.

373 (2) No broadband Internet access service provider who is engaged in  
374 the business of providing any fixed broadband Internet access service  
375 or mobile broadband Internet access service in this state shall be  
376 required to comply with the provisions of subdivision (1) of this  
377 subsection if such broadband Internet access service provider is in  
378 compliance with the regulations promulgated by the Federal  
379 Communications Commission pursuant to 47 USC 1753, as amended  
380 from time to time.

381 (d) Nothing in this section shall be construed as superseding or  
382 limiting any existing obligation or authorization of a broadband Internet  
383 access service provider engaged in the provision of fixed or mobile  
384 broadband Internet access services to address the needs of emergency  
385 communications, law enforcement, public safety or national security  
386 authorities, consistent with or as permitted by applicable law. Nothing  
387 in this section shall be construed to prohibit reasonable efforts by a  
388 broadband Internet access service provider engaged in the provision of  
389 fixed or mobile broadband Internet access services to address copyright  
390 infringement or other unlawful activity.

391 (e) The terms and definitions of this section shall be interpreted using  
392 relevant Federal Communications Commission orders, advisory  
393 opinions, rulings and regulations as persuasive guidance.

394 (f) In the event of any conflict between any provision of this section  
395 and any applicable federal law, regulation or final rule, such federal law,  
396 regulation or final rule shall prevail.

397 (g) (1) Except as provided in subdivision (2) of this subsection, a  
398 violation of this section shall be deemed an unfair trade practice under  
399 subsection (a) of section 42-110b of the general statutes and shall be  
400 enforced solely by the Attorney General. The provisions of section 42-  
401 110g of the general statutes shall not apply to any such violation.

402 (2) No broadband Internet access service provider who is engaged in  
403 the business of providing any fixed broadband Internet access service  
404 or mobile broadband Internet access service in this state and engages in  
405 paid prioritization shall be deemed to have violated subparagraph (C)  
406 of subdivision (1) of subsection (b) of this section if (A) such fixed  
407 broadband Internet access service or mobile broadband Internet access  
408 service provides a significant public benefit, and (B) such paid  
409 prioritization does not harm the open nature of the Internet.

410 Sec. 6. (NEW) (*Effective October 1, 2024*) (a) As used in this section:

411 (1) "Person" means an individual, association, corporation, limited  
412 liability company, partnership, trust or other legal entity;

413 (2) "Streaming service" means a service that (A) is available on a  
414 subscription basis, and (B) delivers audio, video or audio and video  
415 content in a compressed form over the Internet in real time;

416 (3) "Streaming service provider" means a person doing business in  
417 this state who (A) charges a subscriber for a streaming service, and (B)  
418 is in possession of the subscriber's subscription date, billing dates and  
419 contact information; and

420 (4) "Subscriber" means a person in this state who subscribes to a  
421 streaming service offered or provided by a streaming service provider.

422 (b) Except as provided in subsection (c) of this section:

423 (1) If a streaming service provider offers or provides any streaming  
424 service to a subscriber in exchange for a charge that is less than thirty  
425 dollars per billing period, to a subscriber who has been a subscriber for  
426 a period of less than three full billing periods or to a subscriber whose  
427 subscription term is longer than one month in duration, the streaming  
428 service provider shall, if the subscriber submits to such streaming  
429 service provider a request to cancel such subscriber's subscription to  
430 such streaming service:

431 (A) Send notice to such subscriber confirming that such streaming

432 service provider (i) has received such cancellation request, and (ii) shall  
433 cancel such subscription at the end of the subscription term during  
434 which such streaming service provider received such cancellation  
435 request;

436 (B) Cancel such subscription at the end of the subscription term  
437 during which such streaming service provider received such  
438 cancellation request; and

439 (C) Not impose any charge on such subscriber for such cancelled  
440 subscription for any period after the subscription term during which  
441 such streaming service provider received such cancellation request; or

442 (2) If a streaming service provider offers or provides any streaming  
443 service to a subscriber on a month-to-month basis in exchange for a  
444 charge that is at least thirty dollars per monthly billing period, and such  
445 subscriber has been a subscriber to such month-to-month streaming  
446 service for at least three full monthly billing periods, the streaming  
447 service provider shall, at the option of such subscriber:

448 (A) (i) Cancel such subscriber's subscription at the end of the monthly  
449 billing period during which such streaming service provider receives a  
450 cancellation request from such subscriber, (ii) send notice to such  
451 subscriber confirming that such streaming service provider (I) has  
452 received such cancellation request, and (II) shall cancel such  
453 subscription at the end of such monthly billing period, and (iii) not  
454 impose any charge on such subscriber for such cancelled subscription  
455 for any period after such monthly billing period; or

456 (B) (i) Immediately cancel such subscriber's subscription on the date  
457 such streaming service provider receives a cancellation and pro rata  
458 rebate request from such subscriber, (ii) send notice to such subscriber  
459 confirming that such streaming service provider (I) has received such  
460 cancellation and pro rata rebate request, (II) immediately cancelled such  
461 subscriber's subscription, and (III) shall provide to such subscriber a pro  
462 rata rebate for all days of the monthly billing period during which such  
463 streaming service provider received such cancellation and pro rata



464 rebate request, (iii) provide such pro rata rebate to such subscriber, and  
465 (iv) not impose any charge on such subscriber for such cancelled  
466 subscription for any period after the date on which such streaming  
467 service provider received such cancellation and pro rata rebate request.

468 (c) (1) Not later than September 1, 2025, and annually thereafter, the  
469 Commissioner of Consumer Protection shall (A) adjust the monthly  
470 billing thresholds set forth in subsection (b) of this section in accordance  
471 with any change in the consumer price index for all urban consumers  
472 for the preceding calendar year, as published by the United States  
473 Department of Labor, Bureau of Labor Statistics, and (B) post such  
474 adjusted monthly billing thresholds on the Department of Consumer  
475 Protection's Internet web site.

476 (2) Each adjustment made pursuant to subdivision (1) of this  
477 subsection shall apply for the twelve-month period beginning on  
478 October first of the same calendar year in which the Commissioner of  
479 Consumer Protection made such adjustment.

480 (d) A violation of this section shall be deemed an unfair trade practice  
481 under subsection (a) of section 42-110b of the general statutes and shall  
482 be enforced solely by the Attorney General. The provisions of section  
483 42-110g of the general statutes shall not apply to any such violation.

484 Sec. 7. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this  
485 section, unless the context otherwise requires:

486 (1) "Antenna" includes, but is not limited to, any resonant device that  
487 is designed especially for the purpose of capturing electromagnetic  
488 energy transmitted by direct satellite or commercial radio or television  
489 broadcasting facilities;

490 (2) "Authorized repair provider" (A) means a person who (i) is  
491 unaffiliated with a manufacturer, and (ii) has an arrangement with a  
492 manufacturer (I) under which the manufacturer grants to the person a  
493 license to use a trade name, service mark or other proprietary identifier  
494 to offer diagnostic, maintenance or repair services for electronic or

495 appliance products under the manufacturer's name, or (II) to offer  
496 diagnostic, maintenance or repair services for electronic or appliance  
497 products on behalf of the manufacturer, and (B) includes a  
498 manufacturer, with respect to any of such manufacturer's electronic or  
499 appliance products, if the manufacturer (i) offers diagnostic,  
500 maintenance or repair services for such product, and (ii) does not have  
501 an arrangement with an unaffiliated person to diagnose, maintain or  
502 repair such product;

503 (3) "Documentation" means any electronic or appliance product  
504 diagram, manual, reporting output, schematic, service code description  
505 or similar information that a manufacturer provides to an authorized  
506 repair provider or, if the manufacturer does not have an authorized  
507 repair provider, the manufacturer uses for the purpose of diagnosing,  
508 maintaining or repairing an electronic or appliance product;

509 (4) "Electronic or appliance product" or "product" (A) means any  
510 antenna, electronic set, major home appliance or rotator (i) that is  
511 manufactured for the first time, and first sold or used in this state, on or  
512 after July 1, 2025, and (ii) for which the manufacturer makes  
513 documentation, parts and tools available to an authorized repair  
514 provider, (B) includes, but is not limited to, any item set forth in  
515 subparagraph (A) of this subdivision that is sold through any method  
516 other than a direct retail sale, and (C) does not include any (i) alarm  
517 system, as defined in section 29-6c of the general statutes, (ii) motor  
518 vehicle, as defined in section 13b-387 of the general statutes, or any  
519 component used to maintain, manufacture or repair any motor vehicle,  
520 or (iii) video game console;

521 (5) "Electronic set" includes, but is not limited to, any audio or video  
522 recorder or playback equipment, computer system, facsimile machine,  
523 photocopier, radio, television, video camera or video monitor that is  
524 normally used or sold for personal, family, household or home office  
525 use;

526 (6) "Fair and reasonable terms" means terms that satisfy the

527 requirements established in subdivision (3) of subsection (b) of this  
528 section;

529 (7) "Manufacturer" means the person who manufactures an electronic  
530 or appliance product;

531 (8) "Major home appliance" includes, but is not limited to, any  
532 dishwasher, dryer, freezer, microwave oven, range, refrigerator, room  
533 air conditioner, trash compactor or washer that is normally used or sold  
534 for personal, family, household or home office use;

535 (9) "Part" means any replacement component or assembly of  
536 components, either new or used, which the manufacturer of an  
537 electronic or appliance product makes available to an authorized repair  
538 provider to facilitate the maintenance or repair of such product;

539 (10) "Person" means an individual, association, corporation, limited  
540 liability company, partnership, trust or other legal entity;

541 (11) "Rotator" includes, but is not limited to, an electromechanical  
542 device, used in connection with an antenna installation or repair, that is  
543 operated from a remote location to rotate an antenna on a horizontal  
544 plane;

545 (12) "Service dealer" means any person who (A) is not an authorized  
546 repair provider or manufacturer, and (B) for compensation, engages in  
547 the business of, or holds such person out to the public as engaging in  
548 the business of, installing, maintaining, repairing or servicing any  
549 electronic or appliance product;

550 (13) "Tool" (A) means any hardware implement, software program or  
551 other apparatus that the manufacturer of an electronic or appliance  
552 product makes available to an authorized repair provider for the  
553 diagnosis, maintenance or repair of such product, and (B) includes, but  
554 is not limited to, (i) any software or other mechanism that provisions,  
555 programs, pairs a part, provides or calibrates functionality or performs  
556 any other function necessary to repair an electronic or appliance

557 product, or a part thereof, and return such product or part to its fully  
558 functional condition, and (ii) any update to any software or mechanism  
559 described in subparagraph (B)(i) of this subdivision;

560 (14) "Trade secret" has the same meaning as provided in section 35-  
561 51 of the general statutes; and

562 (15) "Video game console" (A) means any computing device,  
563 including, but not limited to, any console machine, handheld console  
564 device or similar device or system, that is primarily used by consumers  
565 to play video games, (B) includes, but is not limited to, the components  
566 and peripherals of any computing device described in subparagraph (A)  
567 of this subdivision, and (C) does not include any (i) general or all-  
568 purpose computing device, (ii) desktop, laptop or tablet computer, or  
569 (iii) hand-held mobile telephone, as defined in section 14-296aa of the  
570 general statutes.

571 (b) (1) The manufacturer of an electronic or appliance product shall  
572 make available, on fair and reasonable terms, to the owners of such  
573 product, service and repair facilities and service dealers documentation  
574 and functional parts and tools, inclusive of any updates thereto, that are  
575 sufficient to effect the diagnosis, maintenance or repair of such product:

576 (A) For at least three years after the last date on which such  
577 manufacturer manufactured an electronic or appliance product of the  
578 same model or type if such product has a wholesale price to a retailer,  
579 or to any other person in any sale other than a direct retail sale, of at  
580 least fifty dollars but less than one hundred dollars, which wholesale  
581 price shall not exceed the manufacturer's suggested retail price for such  
582 electronic or appliance product; or

583 (B) For at least five years after the last date on which such  
584 manufacturer manufactured an electronic or appliance product of the  
585 same model or type if such product has a wholesale price to a retailer,  
586 or to any person in any sale other than a direct retail sale, of at least one  
587 hundred dollars, which wholesale price shall not exceed the  
588 manufacturer's suggested retail price for such electronic or appliance

589 product.

590 (2) The time periods set forth in subparagraphs (A) and (B) of  
591 subdivision (1) of this subsection shall apply regardless of whether such  
592 time periods exceed the term of any warranty period for the electronic  
593 or appliance product.

594 (3) (A) For the purposes of subdivision (1) of this subsection and  
595 except as provided in subparagraph (B) of this subdivision, the  
596 manufacturer of an electronic or appliance product shall be deemed to  
597 have made documentation, functional parts and tools available on fair  
598 and reasonable terms if:

599 (i) Such manufacturer makes such documentation, parts and tools  
600 available at costs and on terms that are equivalent to the most favorable  
601 costs and terms under which such manufacturer offers such  
602 documentation, parts and tools to authorized repair providers,  
603 accounting for any discount, rebate, convenient and timely means of  
604 delivery, means of enabling fully restored and updated functionality,  
605 rights of use or other incentive or preference such manufacturer offers  
606 to authorized repair providers;

607 (ii) For documentation, such manufacturer makes such  
608 documentation, including any relevant updates thereto, available at no  
609 charge, except such manufacturer may impose a charge for the  
610 reasonable actual costs incurred by such manufacturer in preparing and  
611 sending a physical printed version of such documentation to an owner,  
612 service and repair facility or service dealer if the owner, service and  
613 repair facility or service dealer requests a physical printed version of  
614 such documentation; and

615 (iii) For tools, such manufacturer makes such tools available at no  
616 charge and without imposing any impediment to access or use such  
617 tools to diagnose, maintain or repair and enable full functionality of  
618 such product, or in a manner that does not impair the efficient and cost-  
619 effective performance of any such diagnosis, maintenance or repair,  
620 except such manufacturer may impose a charge for the reasonable

621 actual costs incurred by such manufacturer in preparing and sending  
622 such tools to an owner, service and repair facility or service dealer in  
623 physical form if the owner, service and repair facility or service dealer  
624 requests such tools in physical form.

625 (B) If a manufacturer does not use an authorized repair provider, the  
626 manufacturer of an electronic or appliance product shall be deemed to  
627 have made documentation, functional parts and tools available on fair  
628 and reasonable terms if such manufacturer makes such documentation,  
629 parts and tools available at a price that reflects the actual costs incurred  
630 by such manufacturer in preparing and delivering such documentation,  
631 parts and tools, excluding any research and development costs.

632 (c) If a service dealer or service and repair facility is not an authorized  
633 repair provider for an electronic or appliance product, the service dealer  
634 or service and repair facility shall, before repairing any such product,  
635 provide to the customer who requests such repair a written notice  
636 disclosing:

637 (1) That such service dealer or service and repair facility is not an  
638 authorized repair provider for such product; and

639 (2) Whether such service dealer or service and repair facility uses any  
640 (A) used replacement parts, or (B) replacement parts provided by a  
641 supplier other than the manufacturer of such product.

642 (d) (1) Except as provided in subdivision (2) of this subsection, no  
643 manufacturer or authorized repair provider shall be liable for any  
644 damage or injury caused to any electronic or appliance product, person  
645 or property that occurs as a result of any diagnosis, maintenance,  
646 modification or repair performed by an owner or a service dealer,  
647 including, but not limited to:

648 (A) Any indirect, incidental, special or consequential damages;

649 (B) Any loss of data, privacy or profits; or

650 (C) Any inability to use, or reduced functionality of, such product.

651 (2) The provisions of subdivision (1) of this subsection shall not apply  
652 to any design defect or manufacturing flaw that existed prior to, or  
653 independent of, any diagnosis, maintenance, modification or repair  
654 described in said subdivision.

655 (e) No provision of this section shall be construed to:

656 (1) Require the manufacturer of an electronic or appliance product to  
657 (A) disclose any trade secret, or license any intellectual property,  
658 including, but not limited to, any copyright or patent, unless such  
659 disclosure or license is necessary for such manufacturer to comply with  
660 the provisions of this section, (B) make available any special  
661 documentation, tools or parts that would disable or override antitheft  
662 security measures set by the owner of any such product without such  
663 owner's authorization, or (C) sell any part if such manufacturer no  
664 longer (i) provides such part, or (ii) makes such part available to  
665 authorized repair providers;

666 (2) Require any manufacturer of an electronic or appliance product  
667 that is an authorized repair provider within the meaning of  
668 subparagraph (B) of subdivision (2) of subsection (a) of this section to  
669 make available any documentation or tools that (A) such manufacturer  
670 exclusively uses to perform, at no cost to customers, remote diagnostic  
671 services, including, but not limited to, remote diagnostic services  
672 performed by way of the Internet, electronic mail or any chat function  
673 or telephonic means, that do not require such manufacturer to  
674 physically handle a customer's electronic or appliance product, unless  
675 such manufacturer also makes such documentation or tools available to  
676 any person who is unaffiliated with such manufacturer, or (B) are  
677 exclusively used by machines that simultaneously repair several  
678 electronic or appliance products, provided such manufacturer makes  
679 available to the owners of such product, service and repair facilities and  
680 service dealers sufficient alternative documentation and tools to  
681 diagnose, maintain or repair such product;

682 (3) Require distribution of the source code for an electronic or

683 appliance product; or

684 (4) Apply to (A) the manufacturer of an electronic or appliance  
685 product if such manufacturer provides to a customer, at no charge to the  
686 customer, a replacement electronic or appliance product that is readily  
687 available and equivalent to, or better than, the replaced electronic or  
688 appliance product, (B) any dealer, distributor, importer or manufacturer  
689 of any equipment designed and manufactured exclusively for off-road  
690 or nonroad use, including, but not limited to, any (i) all-terrain sports  
691 vehicle, (ii) construction or compact construction equipment, (iii)  
692 electric vehicle charging infrastructure equipment, (iv) farm or utility  
693 tractor, (v) farm implement, (vi) farm machinery, (vii) forestry  
694 equipment, (viii) fuel cell, (ix) garden, turf or yard equipment, (x)  
695 generator set, (xi) industrial equipment, (xii) integrated, stand-alone,  
696 mobile or stationary internal combustion engine, (xiii) marine vehicle,  
697 (xiv) mining equipment, (xv) outdoor power equipment, (xvi) portable  
698 generator, (xvii) power tool, (xviii) racing vehicle, (xix) recreational  
699 vehicle, as defined in section 14-1 of the general statutes, (xx) road  
700 building equipment, or (xxi) utility equipment, or (C) any accessory,  
701 attachment, component, repair part, technology or tool for any  
702 equipment described in subparagraph (B) of this subdivision.

703 (f) A violation of this section shall be deemed an unfair trade practice  
704 under subsection (a) of section 42-110b of the general statutes and shall  
705 be enforced solely by the Attorney General. The provisions of section  
706 42-110g of the general statutes shall not apply to any such violation.

707 Sec. 8. (NEW) (*Effective from passage*) Notwithstanding the provisions  
708 of any municipal charter, special act or home rule ordinance, not later  
709 than July 1, 2026, each municipality shall (1) register a ".gov" Internet  
710 top-level domain for such municipality with the Cybersecurity and  
711 Infrastructure Security Agency within the United States Department of  
712 Homeland Security, and (2) redirect any existing Internet web site  
713 addresses maintained by such municipality to such domain or  
714 discontinue the use of such addresses. On and after July 1, 2026, each  
715 municipality shall maintain an Internet web site with a ".gov" Internet



716 top-level domain. For the purposes of this section, "municipality" has  
717 the same meaning as provided in section 7-479a of the general statutes."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section
Sec. 2	<i>July 1, 2025</i>	New section
Sec. 3	<i>July 1, 2024</i>	New section
Sec. 4	<i>July 1, 2025</i>	New section
Sec. 5	<i>July 1, 2025</i>	New section
Sec. 6	<i>October 1, 2024</i>	New section
Sec. 7	<i>July 1, 2025</i>	New section
Sec. 8	<i>from passage</i>	New section