



General Assembly

Amendment

February Session, 2024

LCO No. 5258



Offered by:

SEN. LOONEY, 11th Dist.
SEN. DUFF, 25th Dist.
SEN. MCCRORY, 2nd Dist.
SEN. WINFIELD, 10th Dist.
SEN. COHEN, 12th Dist.
SEN. MARONEY, 14th Dist.
SEN. MOORE, 22nd Dist.
SEN. FONFARA, 1st Dist.
SEN. ANWAR, 3rd Dist.
SEN. RAHMAN, 4th Dist.
SEN. SLAP, 5th Dist.
SEN. LOPES, 6th Dist.

SEN. LESSER, 9th Dist.
SEN. HOCHADEL, 13th Dist.
SEN. HARTLEY, 15th Dist.
SEN. CABRERA, 17th Dist.
SEN. OSTEN, 19th Dist.
SEN. MARX, 20th Dist.
SEN. GASTON, 23rd Dist.
SEN. KUSHNER, 24th Dist.
SEN. MAHER, 26th Dist.
SEN. MILLER P., 27th Dist.
SEN. FLEXER, 29th Dist.
SEN. NEEDLEMAN, 33rd Dist.

To: Subst. Senate Bill No. 3

File No. 182

Cal. No. 133

(As Amended by Senate Amendment Schedule "A")

"AN ACT CONCERNING CONSUMER PROTECTION."

1 Strike everything after the enacting clause and substitute the
2 following in lieu thereof:

3 "Section 1. (*Effective from passage*) (a) As used in this section,
4 "broadband Internet access service" has the same meaning as provided
5 in section 16-330a of the general statutes.

6 (b) The Consumer Counsel shall:

7 (1) Study the merits, feasibility and available means of:

8 (A) Ensuring that all residents of this state (i) have access to
9 affordable broadband Internet access service, and (ii) are protected
10 against digital discrimination and other unfair practices;

11 (B) Securing public safety (i) through appropriate outage reporting
12 and restoration protocols, and (ii) by ensuring that consumers have
13 reliable access to emergency response services and emergency alert
14 systems in the event of emergencies or catastrophic disasters; and

15 (C) Ensuring adequate enforcement of applicable consumer
16 protection laws; and

17 (2) Recommend any legislation necessary to ensure that the laws of
18 this state are consistent with federal law.

19 (c) Not later than January 30, 2025, the Consumer Counsel shall
20 submit a report, in accordance with section 11-4a of the general statutes,
21 to the joint standing committees of the General Assembly having
22 cognizance of matters relating to consumer protection and technology.
23 Such report shall include the results of the study conducted pursuant to
24 subsection (b) of this section.

25 Sec. 2. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this
26 section:

27 (1) "Business" has the same meaning as provided in section 42-158ff
28 of the general statutes; and

29 (2) "Person" has the same meaning as provided in section 1-79 of the
30 general statutes.

31 (b) (1) Except as provided in subdivision (2) of this subsection, no
32 business that offers to sell, lease or otherwise provide any good or
33 service shall:

34 (A) Advertise, display or otherwise offer such good or service to any
35 person at a price that excludes any fee, charge or cost that such person
36 is required to pay in order to purchase, lease or otherwise receive such
37 good or service; or

38 (B) Require any person to pay any fee, charge or cost to purchase,
39 lease or otherwise receive such good or service if such fee, charge or cost
40 (i) is not displayed to such person before such person selects such good
41 or service for purchase, leasing or receipt, or (ii) is intentionally
42 obscured, unclear or misrepresented by such business for the purpose
43 of misleading such person.

44 (2) The provisions of subdivision (1) of this subsection shall not be
45 construed to:

46 (A) Prohibit a business from omitting any applicable federal, state or
47 local tax, or any mandatory fee imposed by any government,
48 governmental subdivision, agency or instrumentality or quasi-
49 governmental instrumentality, from any advertised or displayed price
50 for a good or service if such tax or fee is disclosed to the person before
51 such person purchases, leases or otherwise receives the good or service;

52 (B) Prohibit a business from imposing any mandatory gratuity, or
53 omitting any mandatory gratuity from any advertised or displayed
54 price for a good or service, if the existence of such mandatory gratuity
55 and the manner in which such mandatory gratuity is calculated are
56 disclosed to the person before the person selects the good or service for
57 purchase, leasing or receipt;

58 (C) Prohibit a business from imposing any fee, charge or cost for a
59 good or service, or omitting the amount of any fee, charge or cost from
60 any advertised or displayed price for a good or service, if (i) the amount
61 of such fee, charge or cost is (I) dependent on the person's selections or
62 cannot feasibly be calculated in full when the price for such good or
63 service is first advertised or displayed, including, but not limited to, any
64 fee, charge or cost imposed for shipping or delivery or that varies
65 according to the quantity or number of goods purchased, leased or

66 otherwise received, or (II) charged to the person for the purpose of
67 confirming such person's identity or payment information, in an
68 amount that does not exceed one dollar and is immediately refunded to
69 the person, (ii) the existence of such fee, charge or cost is disclosed when
70 the good or service is advertised or displayed to the person, and (iii) the
71 amount of such fee, charge or cost is disclosed to the person before such
72 person purchases, leases or otherwise receives such good or service;

73 (D) Apply to any transaction that is subject to the provisions of
74 chapter 704 of the general statutes;

75 (E) Apply to any transaction, action or act that qualifies for an
76 exception set forth in section 42-110c of the general statutes; or

77 (F) Apply to any transaction unless such transaction involves (i) a
78 person residing in this state, or (ii) the offer, sale, rent, lease or
79 distribution of any good or service in this state.

80 (c) Any violation of subsection (b) of this section shall be deemed an
81 unfair or deceptive trade practice under subsection (a) of section 42-110b
82 of the general statutes.

83 Sec. 3. (NEW) (*Effective July 1, 2024*) (a) As used in this section:

84 (1) "Covered foreign entity" means (A) any person who is included in
85 (i) the Consolidated Screening List maintained by the United States
86 Department of Commerce, United States Department of State and
87 United States Department of Treasury, or (ii) the Entity List,
88 Supplement 4 to 15 CFR Part 744, as amended from time to time, (B) the
89 People's Republic of China, the Russian Federation and any
90 governmental subdivision, agency or instrumentality thereof, (C) any
91 person domiciled in the People's Republic of China or the Russian
92 Federation, (D) any person under the control or influence of the People's
93 Republic of China or the Russian Federation, and (E) any affiliate or
94 subsidiary of any foreign government or person described in
95 subparagraphs (A) to (D), inclusive, of this subdivision;

96 (2) "Department head" has the same meaning as provided in section
97 4-5 of the general statutes;

98 (3) "Exigent circumstances" means significantly changed
99 circumstances that were unforeseeable and pose an imminent threat to
100 public health or safety;

101 (4) "Municipality" has the same meaning as provided in section 7-148
102 of the general statutes;

103 (5) "Person" means any individual, association, corporation, limited
104 liability company, partnership, trust, government, governmental
105 subdivision, agency, instrumentality or other legal entity;

106 (6) "Small unmanned aircraft system" (A) means any unmanned
107 powered aircraft that (i) is operated without the possibility of direct
108 human intervention from within or on the aircraft, and (ii) weighs less
109 than fifty-five pounds including anything attached to or carried by the
110 aircraft, and (B) includes (i) all elements that (I) are associated with the
111 aircraft described in subparagraph (A) of this subdivision, and (II) are
112 required for the operator to operate the aircraft described in
113 subparagraph (A) of this subdivision safely and efficiently in the
114 national airspace system, and (ii) any communication links and
115 components that control the aircraft described in subparagraph (A) of
116 this subdivision; and

117 (7) "State agency" means any agency with a department head.

118 (b) (1) Except as provided in subdivisions (2) and (3) of this
119 subsection and subsection (d) of this section:

120 (A) Beginning on October 1, 2024, the Department of Emergency
121 Services and Public Protection shall not purchase any small unmanned
122 aircraft system assembled or manufactured by a covered foreign entity;
123 and

124 (B) Beginning on October 1, 2026, the Department of Emergency
125 Services and Public Protection shall not operate any small unmanned

126 aircraft system assembled or manufactured by a covered foreign entity.

127 (2) The provisions of subparagraph (A) of subdivision (1) of this
128 subsection shall not be construed to impair any contract entered into
129 before October 1, 2024.

130 (3) The provisions of subparagraph (B) of subdivision (1) of this
131 subsection shall not be construed to impair any contract entered into
132 before October 1, 2026.

133 (c) (1) Except as provided in subdivisions (2) and (3) of this subsection
134 and subsection (d) of this section:

135 (A) Beginning on October 1, 2025, (i) no state agency or municipality,
136 or person who enters into a contract with any state agency or
137 municipality, shall purchase any small unmanned aircraft system
138 assembled or manufactured by a covered foreign entity, and (ii) no state
139 funds, including, but not limited to, any state funds awarded or paid
140 pursuant to a contract, cooperative agreement or grant, shall be used to
141 purchase any small unmanned aircraft system assembled or
142 manufactured by a covered foreign entity; and

143 (B) Beginning on October 1, 2027, (i) no state agency or municipality,
144 or person who enters into a contract with any state agency or
145 municipality, shall operate any small unmanned aircraft system
146 assembled or manufactured by a covered foreign entity, and (ii) no state
147 funds, including, but not limited to, any state funds awarded or paid
148 pursuant to a contract, cooperative agreement or grant, shall be used to
149 operate any small unmanned aircraft system assembled or
150 manufactured by a covered foreign entity.

151 (2) The provisions of subparagraph (A) of subdivision (1) of this
152 subsection shall not be construed to impair any contract entered into
153 before October 1, 2025.

154 (3) The provisions of subparagraph (B) of subdivision (1) of this
155 subsection shall not be construed to impair any contract entered into

156 before October 1, 2027.

157 (d) (1) During the period beginning July 1, 2024, and ending
158 December 31, 2034:

159 (A) The Commissioner of Emergency Services and Public Protection
160 may waive the prohibitions established in subdivision (1) of subsection
161 (b) of this section if (i) the commissioner determines that such waiver is
162 necessary (I) due to exigent circumstances, (II) to counter another small
163 unmanned aircraft system, or (III) for the purposes of any criminal
164 investigation, and (ii) not later than seven days after the Department of
165 Emergency Services and Public Protection uses the small unmanned
166 aircraft system, the commissioner creates a written statement, certified
167 by the commissioner, disclosing (I) the reason set forth in subparagraph
168 (A)(i) of this subdivision that provides the basis for the commissioner's
169 determination that such waiver is necessary, and (II) facts supporting
170 the commissioner's determination that such waiver is necessary for such
171 reason; and

172 (B) The department head of the state agency, the chief law
173 enforcement officer of the municipality or the chief of the paid
174 municipal or volunteer fire department may waive the prohibitions
175 established in subdivision (1) of subsection (c) of this section if (i) the
176 department head or chief determines that such waiver is necessary (I)
177 due to exigent circumstances, (II) to counter another small unmanned
178 aircraft system, or (III) for the purposes of any criminal investigation,
179 and (ii) not later than seven days after the state agency, municipality or
180 contractor uses the small unmanned aircraft system, the department
181 head or chief submits to the Department of Emergency Services and
182 Public Protection a written statement, certified by the department head
183 or chief, disclosing (I) the reason set forth in subparagraph (B)(i) of this
184 subdivision that provides the basis for such department head's or chief's
185 determination that such waiver is necessary, and (II) facts supporting
186 the department head's or chief's determination that such waiver is
187 necessary for such reason.

188 (2) The Department of Emergency Services and Public Protection
189 shall maintain each written statement created by the Commissioner of
190 Emergency Services and Public Protection pursuant to subparagraph
191 (A) of subdivision (1) of this subsection or submitted to the department
192 pursuant to subparagraph (B) of subdivision (1) of this subsection. The
193 commissioner shall, upon request, disclose a copy of any such written
194 statement to any member of the General Assembly. Each such written
195 statement shall be subject to disclosure under the Freedom of
196 Information Act, as defined in section 1-200 of the general statutes.

197 Sec. 4. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this
198 section:

199 (1) "Connected device" means an Internet-connected device,
200 including, but not limited to, a cellular telephone, computer, home
201 appliance, motor vehicle, tablet, television, toy or video game console,
202 that includes a camera or microphone;

203 (2) "Connected device manufacturer" means a person doing business
204 in this state who manufactures a connected device;

205 (3) "Initial consumer" means an individual who is (A) a resident of
206 this state, and (B) with respect to any connected device, the first
207 individual to lease, purchase or assume ownership of such connected
208 device;

209 (4) "Person" means an individual, association, corporation, limited
210 liability company, partnership, trust or other legal entity;

211 (5) "Personally identifying information" has the same meaning as
212 provided in section 42-284 of the general statutes;

213 (6) "Provider" means (A) a connected device manufacturer, and (B)
214 any person who (i) enters into a contract with a connected device
215 manufacturer, and (ii) receives access to (I) any camera or microphone
216 included in a connected device manufactured by the connected device
217 manufacturer, (II) any image or video collected, recorded, stored,

218 analyzed, interpreted or transmitted by way of any camera included in
219 any connected device manufactured by the connected device
220 manufacturer, or (III) any spoken word or other sound collected,
221 recorded, stored, analyzed, interpreted or transmitted by way of any
222 microphone included in any connected device manufactured by the
223 connected device manufacturer; and

224 (7) "Toy" means a product that a manufacturer designs, or intends to
225 be used, for amusement or play.

226 (b) No provider shall allow any person to activate any connected
227 device unless the provider:

228 (1) Prominently displays to the initial consumer or any person whom
229 the initial consumer designates to first install or set up the connected
230 device, at the time that such initial consumer or person first installs or
231 sets up such connected device:

232 (A) A disclaimer in the following form:

233 "This device transmits audio and/or video back to the manufacturer
234 and/or a third party and may be recorded."; and

235 (B) A statement disclosing (i) that such connected device includes a
236 camera or microphone, (ii) that the camera or microphone included in
237 such connected device will be enabled or turned on, (iii) that such
238 connected device might record such initial consumer, (iv) that the
239 connected device manufacturer of such connected device or another
240 provider might retain recordings of such initial consumer, (v) which
241 command or action will activate or enable operation of the camera or
242 microphone included in such connected device, (vi) the categories of
243 images, videos or sounds that (I) the camera or microphone included in
244 such connected device will look for, listen for or record, or (II) might be
245 disclosed to any person other than such initial consumer, (vii) the
246 categories of persons described in subparagraph (B)(vi)(II) of this
247 subdivision, and (viii) that such initial consumer shall not be
248 discriminated against if such initial consumer or person declines to

249 activate a camera or microphone included in the connected device
250 unless (I) such connected device is provided to such initial consumer as
251 a condition of employment, or (II) declining to activate such camera or
252 microphone would render such connected device useless; and

253 (2) Provides to the initial consumer or any person whom the initial
254 consumer designates to first install or set up the connected device, at the
255 time that such initial consumer or person first installs or sets up such
256 connected device, the ability to decline to activate a camera or
257 microphone included in the connected device.

258 (c) Each provider shall implement and maintain reasonable security
259 measures to protect any personally identifying information collected
260 through a camera or microphone included in a connected device from
261 any unauthorized access, acquisition, destruction, disclosure,
262 modification or use thereof.

263 (d) No provider shall use or sell any recording collected through
264 operation of a camera or microphone included in a connected device for
265 the purposes of targeted advertising, as defined in section 42-515 of the
266 general statutes.

267 (e) No person shall compel any provider to build specific features for
268 the purpose of allowing a law enforcement agency or officer to monitor
269 communications through a camera or microphone included in a
270 connected device.

271 (f) Nothing in this section shall be construed to:

272 (1) Impose any liability on a provider for any functionality provided
273 by an application that an initial consumer (A) downloads and installs,
274 or (B) chooses to use on a network of remote servers hosted on the
275 Internet to store, manage and process data;

276 (2) Authorize disclosure of any recording retained by a provider to
277 another person, including, but not limited to, a law enforcement agency
278 or officer, unless such disclosure is authorized by other applicable law

279 or pursuant to an order issued by a court of competent jurisdiction; or

280 (3) Modify, limit or supersede the operation of any other provision of
281 the general statutes concerning privacy or security.

282 (g) Any violation of subsections (b) to (d), inclusive, of this section
283 shall be deemed an unfair or deceptive trade practice under subsection
284 (a) of section 42-110b of the general statutes.

285 Sec. 5. (NEW) (*Effective July 1, 2025*) (a) As used in this section, unless
286 the context otherwise requires:

287 (1) "Broadband Internet access service" (A) means a mass-market
288 retail service that, by wire or radio, provides the capability to transmit
289 data to, and receive data from, all or substantially all Internet endpoints,
290 including, but not limited to, any capability that is incidental to, and
291 enables the operation of, such service, (B) includes any service that is (i)
292 provided to customers in this state and functionally equivalent to the
293 service described in subparagraph (A) of this subdivision, or (ii) used to
294 evade the requirements established in this section, and (C) does not
295 include dial-up Internet access service;

296 (2) "Broadband Internet access service provider" means any person
297 who provides broadband Internet access service in this state;

298 (3) "Consumer" means an individual in this state who is an actual or
299 prospective recipient of consumer goods or consumer services;

300 (4) "Content" means all traffic transmitted to or from end users of a
301 broadband Internet access service;

302 (5) "Edge provider" means any person who provides (A) any content
303 over the Internet, or (B) a device used for accessing any content over the
304 Internet;

305 (6) "End user" means any person in this state who uses a broadband
306 Internet access service;

307 (7) "Fixed broadband Internet access service" (A) means any
308 broadband Internet access service that services end users primarily at
309 fixed endpoints by using stationary equipment, and (B) includes, but is
310 not limited to, any fixed wireless service, fixed unlicensed wireless
311 service or fixed satellite service;

312 (8) "Mobile broadband Internet access service" means any broadband
313 Internet access service that serves end users primarily by using mobile
314 stations;

315 (9) "Paid prioritization" means the management of a broadband
316 Internet access service provider's network to, directly or indirectly,
317 favor some content or traffic over other content or traffic, including, but
318 not limited to, through use of techniques such as traffic shaping,
319 prioritization, resource reservation or any other form of preferential
320 content or traffic management, (A) in exchange for monetary or other
321 consideration from a third party, or (B) to benefit any entity affiliated
322 with the broadband Internet access service provider;

323 (10) "Person" means an individual, association, corporation, limited
324 liability company, partnership, trust or other legal entity; and

325 (11) "Reasonable network management practice" means any network
326 management practice that is primarily (A) justified as technical network
327 management, or (B) used for, and tailored to, achieving a legitimate
328 network management purpose, taking into account the particular
329 network architecture and technology of the broadband Internet access
330 service.

331 (b) (1) Beginning on January 1, 2026, no broadband Internet access
332 service provider who is engaged in the business of providing any fixed
333 broadband Internet access service or mobile broadband Internet access
334 service in this state shall engage in any of the following practices with
335 respect to consumers:

336 (A) Blocking lawful content, or nonharmful devices, subject to
337 reasonable network management practices that such broadband

338 Internet access service provider has disclosed to consumers;

339 (B) Impairing or degrading lawful Internet traffic on the basis of
340 content, or the use of any nonharmful device, subject to reasonable
341 network management practices that such broadband Internet access
342 service provider has disclosed to consumers;

343 (C) Paid prioritization unless such broadband Internet access service
344 provider can demonstrate that (i) such fixed broadband Internet access
345 service or mobile broadband Internet access service provides a
346 significant public benefit, and (ii) such paid prioritization will not harm
347 the open nature of the Internet; or

348 (D) Except for any interference caused by a reasonable network
349 management practice, unreasonably interfering with or unreasonably
350 disadvantaging a consumer's ability to select, access and use broadband
351 Internet access service or lawful content or devices of the consumer's
352 choice, or an edge provider's ability to make lawful content or devices
353 available to a consumer.

354 (2) No broadband Internet access service provider who is engaged in
355 the business of providing any fixed broadband Internet access service
356 or mobile broadband Internet access service in this state shall be
357 required to comply with the provisions of subdivision (1) of this
358 subsection if such broadband Internet access service provider is in
359 compliance with the final open Internet rules, if any, adopted by the
360 Federal Communications Commission.

361 (c) (1) Beginning on January 1, 2026, each broadband Internet access
362 service provider who is engaged in the business of providing any fixed
363 broadband Internet access service or mobile broadband Internet access
364 service in this state shall publicly disclose to consumers accurate
365 information concerning such broadband Internet access service
366 provider's network management practices, performance and the
367 commercial terms of such broadband Internet access service provider's
368 broadband Internet access services, which disclosure shall be sufficient
369 for a consumer to make an informed decision regarding the consumer's

370 use of such broadband Internet access services and a developer of
371 content, or a device provider, to develop, market and maintain Internet
372 offerings.

373 (2) No broadband Internet access service provider who is engaged in
374 the business of providing any fixed broadband Internet access service
375 or mobile broadband Internet access service in this state shall be
376 required to comply with the provisions of subdivision (1) of this
377 subsection if such broadband Internet access service provider is in
378 compliance with the regulations promulgated by the Federal
379 Communications Commission pursuant to 47 USC 1753, as amended
380 from time to time.

381 (d) Nothing in this section shall be construed as superseding or
382 limiting any existing obligation or authorization of a broadband Internet
383 access service provider engaged in the provision of fixed or mobile
384 broadband Internet access services to address the needs of emergency
385 communications, law enforcement, public safety or national security
386 authorities, consistent with or as permitted by applicable law. Nothing
387 in this section shall be construed to prohibit reasonable efforts by a
388 broadband Internet access service provider engaged in the provision of
389 fixed or mobile broadband Internet access services to address copyright
390 infringement or other unlawful activity.

391 (e) The terms and definitions of this section shall be interpreted using
392 relevant Federal Communications Commission orders, advisory
393 opinions, rulings and regulations as persuasive guidance.

394 (f) In the event of any conflict between any provision of this section
395 and any applicable federal law, regulation or final rule, such federal law,
396 regulation or final rule shall prevail.

397 (g) (1) Except as provided in subdivision (2) of this subsection, a
398 violation of this section shall be deemed an unfair trade practice under
399 subsection (a) of section 42-110b of the general statutes and shall be
400 enforced solely by the Attorney General. The provisions of section 42-
401 110g of the general statutes shall not apply to any such violation.

402 (2) No broadband Internet access service provider who is engaged in
403 the business of providing any fixed broadband Internet access service
404 or mobile broadband Internet access service in this state and engages in
405 paid prioritization shall be deemed to have violated subparagraph (C)
406 of subdivision (1) of subsection (b) of this section if (A) such fixed
407 broadband Internet access service or mobile broadband Internet access
408 service provides a significant public benefit, and (B) such paid
409 prioritization does not harm the open nature of the Internet.

410 Sec. 6. (NEW) (*Effective October 1, 2024*) (a) As used in this section:

411 (1) "Person" means an individual, association, corporation, limited
412 liability company, partnership, trust or other legal entity;

413 (2) "Streaming service" means a service that (A) is available on a
414 subscription basis, and (B) delivers audio, video or audio and video
415 content in a compressed form over the Internet in real time;

416 (3) "Streaming service provider" means a person doing business in
417 this state who (A) charges a subscriber for a streaming service, and (B)
418 is in possession of the subscriber's subscription date, billing dates and
419 contact information; and

420 (4) "Subscriber" means a person in this state who subscribes to a
421 streaming service offered or provided by a streaming service provider.

422 (b) Except as provided in subsection (c) of this section:

423 (1) If a streaming service provider offers or provides any streaming
424 service to a subscriber in exchange for a charge that is less than thirty
425 dollars per billing period, to a subscriber who has been a subscriber for
426 a period of less than three full billing periods or to a subscriber whose
427 subscription term is longer than one month in duration, the streaming
428 service provider shall, if the subscriber submits to such streaming
429 service provider a request to cancel such subscriber's subscription to
430 such streaming service:

431 (A) Send notice to such subscriber confirming that such streaming

432 service provider (i) has received such cancellation request, and (ii) shall
433 cancel such subscription at the end of the subscription term during
434 which such streaming service provider received such cancellation
435 request;

436 (B) Cancel such subscription at the end of the subscription term
437 during which such streaming service provider received such
438 cancellation request; and

439 (C) Not impose any charge on such subscriber for such cancelled
440 subscription for any period after the subscription term during which
441 such streaming service provider received such cancellation request; or

442 (2) If a streaming service provider offers or provides any streaming
443 service to a subscriber on a month-to-month basis in exchange for a
444 charge that is at least thirty dollars per monthly billing period, and such
445 subscriber has been a subscriber to such month-to-month streaming
446 service for at least three full monthly billing periods, the streaming
447 service provider shall, at the option of such subscriber:

448 (A) (i) Cancel such subscriber's subscription at the end of the monthly
449 billing period during which such streaming service provider receives a
450 cancellation request from such subscriber, (ii) send notice to such
451 subscriber confirming that such streaming service provider (I) has
452 received such cancellation request, and (II) shall cancel such
453 subscription at the end of such monthly billing period, and (iii) not
454 impose any charge on such subscriber for such cancelled subscription
455 for any period after such monthly billing period; or

456 (B) (i) Immediately cancel such subscriber's subscription on the date
457 such streaming service provider receives a cancellation and pro rata
458 rebate request from such subscriber, (ii) send notice to such subscriber
459 confirming that such streaming service provider (I) has received such
460 cancellation and pro rata rebate request, (II) immediately cancelled such
461 subscriber's subscription, and (III) shall provide to such subscriber a pro
462 rata rebate for all days of the monthly billing period during which such
463 streaming service provider received such cancellation and pro rata

464 rebate request, (iii) provide such pro rata rebate to such subscriber, and
465 (iv) not impose any charge on such subscriber for such cancelled
466 subscription for any period after the date on which such streaming
467 service provider received such cancellation and pro rata rebate request.

468 (c) (1) Not later than September 1, 2025, and annually thereafter, the
469 Commissioner of Consumer Protection shall (A) adjust the monthly
470 billing thresholds set forth in subsection (b) of this section in accordance
471 with any change in the consumer price index for all urban consumers
472 for the preceding calendar year, as published by the United States
473 Department of Labor, Bureau of Labor Statistics, and (B) post such
474 adjusted monthly billing thresholds on the Department of Consumer
475 Protection's Internet web site.

476 (2) Each adjustment made pursuant to subdivision (1) of this
477 subsection shall apply for the twelve-month period beginning on
478 October first of the same calendar year in which the Commissioner of
479 Consumer Protection made such adjustment.

480 Sec. 7. (NEW) (*Effective July 1, 2025*) (a) For the purposes of this
481 section, unless the context otherwise requires:

482 (1) "Antenna" includes, but is not limited to, any resonant device that
483 is designed especially for the purpose of capturing electromagnetic
484 energy transmitted by direct satellite or commercial radio or television
485 broadcasting facilities;

486 (2) "Authorized repair provider" (A) means a person who (i) is
487 unaffiliated with a manufacturer, and (ii) has an arrangement with a
488 manufacturer (I) under which the manufacturer grants to the person a
489 license to use a trade name, service mark or other proprietary identifier
490 to offer diagnostic, maintenance or repair services for electronic or
491 appliance products under the manufacturer's name, or (II) to offer
492 diagnostic, maintenance or repair services for electronic or appliance
493 products on behalf of the manufacturer, and (B) includes a
494 manufacturer, with respect to any of such manufacturer's electronic or
495 appliance products, if the manufacturer (i) offers diagnostic,

496 maintenance or repair services for such product, and (ii) does not have
497 an arrangement with an unaffiliated person to diagnose, maintain or
498 repair such product;

499 (3) "Documentation" means any electronic or appliance product
500 diagram, manual, reporting output, schematic, service code description
501 or similar information that a manufacturer provides to an authorized
502 repair provider or, if the manufacturer does not have an authorized
503 repair provider, the manufacturer uses for the purpose of diagnosing,
504 maintaining or repairing an electronic or appliance product;

505 (4) "Electronic or appliance product" or "product" (A) means any
506 antenna, electronic set, major home appliance or rotator (i) that is
507 manufactured for the first time, and first sold or used in this state, on or
508 after July 1, 2025, and (ii) for which the manufacturer makes
509 documentation, parts and tools available to an authorized repair
510 provider, (B) includes, but is not limited to, any item set forth in
511 subparagraph (A) of this subdivision that is sold through any method
512 other than a direct retail sale, and (C) does not include any (i) alarm
513 system, as defined in section 29-6c of the general statutes, (ii) motor
514 vehicle, as defined in section 13b-387 of the general statutes, or any
515 component used to maintain, manufacture or repair any motor vehicle,
516 or (iii) video game console;

517 (5) "Electronic set" includes, but is not limited to, any audio or video
518 recorder or playback equipment, computer system, facsimile machine,
519 photocopier, radio, television, video camera or video monitor that is
520 normally used or sold for personal, family, household or home office
521 use;

522 (6) "Fair and reasonable terms" means terms that satisfy the
523 requirements established in subdivision (3) of subsection (b) of this
524 section;

525 (7) "Manufacturer" means the person who manufactures an electronic
526 or appliance product;

527 (8) "Major home appliance" includes, but is not limited to, any
528 dishwasher, dryer, freezer, microwave oven, range, refrigerator, room
529 air conditioner, trash compactor or washer that is normally used or sold
530 for personal, family, household or home office use;

531 (9) "Part" means any replacement component or assembly of
532 components, either new or used, which the manufacturer of an
533 electronic or appliance product makes available to an authorized repair
534 provider to facilitate the maintenance or repair of such product;

535 (10) "Person" means an individual, association, corporation, limited
536 liability company, partnership, trust or other legal entity;

537 (11) "Rotator" includes, but is not limited to, an electromechanical
538 device, used in connection with an antenna installation or repair, that is
539 operated from a remote location to rotate an antenna on a horizontal
540 plane;

541 (12) "Service dealer" means any person who (A) is not an authorized
542 repair provider or manufacturer, and (B) for compensation, engages in
543 the business of, or holds such person out to the public as engaging in
544 the business of, installing, maintaining, repairing or servicing any
545 electronic or appliance product;

546 (13) "Tool" (A) means any hardware implement, software program or
547 other apparatus that the manufacturer of an electronic or appliance
548 product makes available to an authorized repair provider for the
549 diagnosis, maintenance or repair of such product, and (B) includes, but
550 is not limited to, (i) any software or other mechanism that provisions,
551 programs, pairs a part, provides or calibrates functionality or performs
552 any other function necessary to repair an electronic or appliance
553 product, or a part thereof, and return such product or part to its fully
554 functional condition, and (ii) any update to any software or mechanism
555 described in subparagraph (B)(i) of this subdivision;

556 (14) "Trade secret" has the same meaning as provided in section 35-
557 51 of the general statutes; and

558 (15) "Video game console" (A) means any computing device,
559 including, but not limited to, any console machine, handheld console
560 device or similar device or system, that is primarily used by consumers
561 to play video games, (B) includes, but is not limited to, the components
562 and peripherals of any computing device described in subparagraph (A)
563 of this subdivision, and (C) does not include any (i) general or all-
564 purpose computing device, (ii) desktop, laptop or tablet computer, or
565 (iii) hand-held mobile telephone, as defined in section 14-296aa of the
566 general statutes.

567 (b) (1) The manufacturer of an electronic or appliance product shall
568 make available, on fair and reasonable terms, to the owners of such
569 product, service and repair facilities and service dealers documentation
570 and functional parts and tools, inclusive of any updates thereto, that are
571 sufficient to effect the diagnosis, maintenance or repair of such product:

572 (A) For at least three years after the last date on which such
573 manufacturer manufactured an electronic or appliance product of the
574 same model or type if such product has a wholesale price to a retailer,
575 or to any other person in any sale other than a direct retail sale, of at
576 least fifty dollars but less than one hundred dollars, which wholesale
577 price shall not exceed the manufacturer's suggested retail price for such
578 electronic or appliance product; or

579 (B) For at least five years after the last date on which such
580 manufacturer manufactured an electronic or appliance product of the
581 same model or type if such product has a wholesale price to a retailer,
582 or to any person in any sale other than a direct retail sale, of at least one
583 hundred dollars, which wholesale price shall not exceed the
584 manufacturer's suggested retail price for such electronic or appliance
585 product.

586 (2) The time periods set forth in subparagraphs (A) and (B) of
587 subdivision (1) of this subsection shall apply regardless of whether such
588 time periods exceed the term of any warranty period for the electronic
589 or appliance product.

590 (3) (A) For the purposes of subdivision (1) of this subsection and
591 except as provided in subparagraph (B) of this subdivision, the
592 manufacturer of an electronic or appliance product shall be deemed to
593 have made documentation, functional parts and tools available on fair
594 and reasonable terms if:

595 (i) Such manufacturer makes such documentation, parts and tools
596 available at costs and on terms that are equivalent to the most favorable
597 costs and terms under which such manufacturer offers such
598 documentation, parts and tools to authorized repair providers,
599 accounting for any discount, rebate, convenient and timely means of
600 delivery, means of enabling fully restored and updated functionality,
601 rights of use or other incentive or preference such manufacturer offers
602 to authorized repair providers;

603 (ii) For documentation, such manufacturer makes such
604 documentation, including any relevant updates thereto, available at no
605 charge, except such manufacturer may impose a charge for the
606 reasonable actual costs incurred by such manufacturer in preparing and
607 sending a physical printed version of such documentation to an owner,
608 service and repair facility or service dealer if the owner, service and
609 repair facility or service dealer requests a physical printed version of
610 such documentation; and

611 (iii) For tools, such manufacturer makes such tools available at no
612 charge and without imposing any impediment to access or use such
613 tools to diagnose, maintain or repair and enable full functionality of
614 such product, or in a manner that does not impair the efficient and cost-
615 effective performance of any such diagnosis, maintenance or repair,
616 except such manufacturer may impose a charge for the reasonable
617 actual costs incurred by such manufacturer in preparing and sending
618 such tools to an owner, service and repair facility or service dealer in
619 physical form if the owner, service and repair facility or service dealer
620 requests such tools in physical form.

621 (B) If a manufacturer does not use an authorized repair provider, the

622 manufacturer of an electronic or appliance product shall be deemed to
623 have made documentation, functional parts and tools available on fair
624 and reasonable terms if such manufacturer makes such documentation,
625 parts and tools available at a price that reflects the actual costs incurred
626 by such manufacturer in preparing and delivering such documentation,
627 parts and tools, excluding any research and development costs.

628 (c) If a service dealer or service and repair facility is not an authorized
629 repair provider for an electronic or appliance product, the service dealer
630 or service and repair facility shall, before repairing any such product,
631 provide to the customer who requests such repair a written notice
632 disclosing:

633 (1) That such service dealer or service and repair facility is not an
634 authorized repair provider for such product; and

635 (2) Whether such service dealer or service and repair facility uses any
636 (A) used replacement parts, or (B) replacement parts provided by a
637 supplier other than the manufacturer of such product.

638 (d) (1) Except as provided in subdivision (2) of this subsection, no
639 manufacturer or authorized repair provider shall be liable for any
640 damage or injury caused to any electronic or appliance product, person
641 or property that occurs as a result of any diagnosis, maintenance,
642 modification or repair performed by an owner or a service dealer,
643 including, but not limited to:

644 (A) Any indirect, incidental, special or consequential damages;

645 (B) Any loss of data, privacy or profits; or

646 (C) Any inability to use, or reduced functionality of, such product.

647 (2) The provisions of subdivision (1) of this subsection shall not apply
648 to any design defect or manufacturing flaw that existed prior to, or
649 independent of, any diagnosis, maintenance, modification or repair
650 described in said subdivision.

651 (e) No provision of this section shall be construed to:

652 (1) Require the manufacturer of an electronic or appliance product to
653 (A) disclose any trade secret, or license any intellectual property,
654 including, but not limited to, any copyright or patent, unless such
655 disclosure or license is necessary for such manufacturer to comply with
656 the provisions of this section, (B) make available any special
657 documentation, tools or parts that would disable or override antitheft
658 security measures set by the owner of any such product without such
659 owner's authorization, or (C) sell any part if such manufacturer no
660 longer (i) provides such part, or (ii) makes such part available to
661 authorized repair providers;

662 (2) Require any manufacturer of an electronic or appliance product
663 that is an authorized repair provider within the meaning of
664 subparagraph (B) of subdivision (2) of subsection (a) of this section to
665 make available any documentation or tools that (A) such manufacturer
666 exclusively uses to perform, at no cost to customers, remote diagnostic
667 services, including, but not limited to, remote diagnostic services
668 performed by way of the Internet, electronic mail or any chat function
669 or telephonic means, that do not require such manufacturer to
670 physically handle a customer's electronic or appliance product, unless
671 such manufacturer also makes such documentation or tools available to
672 any person who is unaffiliated with such manufacturer, or (B) are
673 exclusively used by machines that simultaneously repair several
674 electronic or appliance products, provided such manufacturer makes
675 available to the owners of such product, service and repair facilities and
676 service dealers sufficient alternative documentation and tools to
677 diagnose, maintain or repair such product;

678 (3) Require distribution of the source code for an electronic or
679 appliance product; or

680 (4) Apply to (A) the manufacturer of an electronic or appliance
681 product if such manufacturer provides to a customer, at no charge to the
682 customer, a replacement electronic or appliance product that is readily

683 available and equivalent to, or better than, the replaced electronic or
684 appliance product, (B) any dealer, distributor, importer or manufacturer
685 of any equipment designed and manufactured exclusively for off-road
686 or nonroad use, including, but not limited to, any (i) all-terrain sports
687 vehicle, (ii) construction or compact construction equipment, (iii)
688 electric vehicle charging infrastructure equipment, (iv) farm or utility
689 tractor, (v) farm implement, (vi) farm machinery, (vii) forestry
690 equipment, (viii) fuel cell, (ix) garden, turf or yard equipment, (x)
691 generator set, (xi) industrial equipment, (xii) integrated, stand-alone,
692 mobile or stationary internal combustion engine, (xiii) marine vehicle,
693 (xiv) mining equipment, (xv) outdoor power equipment, (xvi) portable
694 generator, (xvii) power tool, (xviii) racing vehicle, (xix) recreational
695 vehicle, as defined in section 14-1 of the general statutes, (xx) road
696 building equipment, or (xxi) utility equipment, or (C) any accessory,
697 attachment, component, repair part, technology or tool for any
698 equipment described in subparagraph (B) of this subdivision.

699 (f) A violation of this section shall be deemed an unfair trade practice
700 under subsection (a) of section 42-110b of the general statutes and shall
701 be enforced solely by the Attorney General. The provisions of section
702 42-110g of the general statutes shall not apply to any such violation.

703 Sec. 8. (NEW) (*Effective from passage*) Notwithstanding the provisions
704 of any municipal charter, special act or home rule ordinance, not later
705 than July 1, 2026, each municipality shall (1) register a ".gov" Internet
706 top-level domain for such municipality with the Cybersecurity and
707 Infrastructure Security Agency within the United States Department of
708 Homeland Security, and (2) redirect any existing Internet web site
709 addresses maintained by such municipality to such domain or
710 discontinue the use of such addresses. On and after July 1, 2026, each
711 municipality shall maintain an Internet web site with a ".gov" Internet
712 top-level domain. For the purposes of this section, "municipality" has
713 the same meaning as provided in section 7-479a of the general statutes."

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section
Sec. 2	<i>July 1, 2025</i>	New section
Sec. 3	<i>July 1, 2024</i>	New section
Sec. 4	<i>July 1, 2025</i>	New section
Sec. 5	<i>July 1, 2025</i>	New section
Sec. 6	<i>October 1, 2024</i>	New section
Sec. 7	<i>July 1, 2025</i>	New section
Sec. 8	<i>from passage</i>	New section