

Chairman Bradley, Chairman Horn and members of the Public Safety Committee, my name is Rob Retallick, the Executive Director of the Northwest Connecticut Public Safety Communications Center. Northwest Public Safety is the largest regional public safety answering point in CT based on call volume and population. We service 28 communities for coordinated medical emergency direction and 14 primary and secondary 911 communities, employing over 60 dispatchers/call takers. This center answers around 500,000 calls for service and processes 100,000 911 calls per year all while exceeding the states performance requirements. Our emergency call center is in the city of Waterbury, located in St Mary's hospital where we benefit from redundant back up for power and connectivity. We are proud to service large communities such as the City of Waterbury to smaller communities such as Roxbury with many in between.

I am here today to support regionalization of communication centers throughout CT. Our organization has proven that we can reduce cost to communities while providing a high level of service that is expected from people in need of emergency services.

I thank you for the opportunity to speak to you in support of HB6302, An Act Concerning The Regionalization Of Certain Public Safety Emergency Telecommunications Centers And A Study Of Consolidation.

It would be my honor to be considered to serve on the study team if so invited.

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