

[Proposed S.B. No. 152 AN ACT CONCERNING ELECTRONIC DELIVERY TICKETS FOR GASOLINE, KEROSENE, FUEL OILS OR SIMILAR SUBSTANCES.](#)

I am in support of Bill 152 which would amend section 14-329 of the general statutes to permit the fuel oils industry to provide electronic delivery tickets to the consumer after a delivery is made. This bill would be beneficial for the following reasons:

- Consumers will have more choice in how they would like to do business with their energy company. Our customers have been requesting electronic delivery tickets for years as consumers have become more accustomed and thoughtful in regards to going paperless. Not only have paperless transactions become the norm and a preferred method of doing business with a company; consumers are demanding paperless options in order to be 'green'. For customers who do not have an email or prefer a paper copy of the ticket, that can still be accommodated. Ultimately, this will allow for energy companies to be more customer friendly.
- During COVID-19, S.B. No. 152 would allow a no-touch delivery. The demand for an electronic delivery ticket has been heightened over the last year due to COVID-19; customers want as little interaction as possible with a delivery driver and do not want to have to touch a physical ticket left at their home.
- Energy companies would become more environmentally friendly. Not only will this bill allow a great reduction in paper but it will reduce the time delivery trucks spend idling at a customer's home. Currently, after the delivery is complete, the driver returns the hose to the truck and goes into the truck cab to print the delivery ticket; he then walks the delivery ticket back to the home to drop it off to the consumer. The minutes the truck spends idling while the driver drops the ticket at the home would be eliminated; multiplied by thousands of deliveries in the State every day, this would greatly reduce idle time.

The electronic tickets that would be emailed to customers after a delivery would exactly mirror a printed ticket with all the necessary information that is currently required. All energy delivery trucks in the State will continue to have their meters checked and sealed by the Department of Weights and Measures assuring the customer accuracy of the gallons delivered.

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