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TESTIMONY OF LESLIE ANDERSON

President and CEO of the Propane Gas Association of New England

BEFORE THE CONNECTICUT COMMITTEE ON GENERAL LAW

Concerning S.B. No. 152 An Act Concerning Electronic Delivery Tickets for Gasoline, Kerosene, Fuel oils or Similar Substances

The Propane Gas Association of New England (PGANE) is pleased to have the opportunity to offer its comments in support of S.B. No. 152 An Act Concerning Electronic Delivery Tickets for Gasoline, Kerosene, Fuel oils or Similar Substances.

PGANE is a regional alternative energy trade association representing members of the propane industry in the six New England States. We exist to serve the propane industry by promoting safety, education, and public awareness of the uses of propane. Our membership includes propane companies and suppliers, including numerous small companies who are often family owned and operated, many for several generations. Propane on demand hot water heaters, cooktops, and furnaces produce less greenhouse gas emissions than electric heat pumps, as well as less nitrogen and less sulfur oxides. In fact, propane is the preferred partner with solar for zero net energy housing. Comparing electricity and propane with a lifecycle analysis, propane wins hands down with the lowest carbon emissions.

We support this bill. Our customers frequently complain to our member companies about leaving paper tickets following a delivery. Customers request that we stop leaving them or that we leave them in the mailbox, both of which are illegal. Customers complain when they are hung on the front door, as it clearly announces that the customer is not home, and this is a security concern when customers are traveling or away on vacation. Customers complain when tickets are hung in plastic bags on the doorknob that we are wasting plastic, which is necessary to protect the tickets during winter, rain, and COVID.

During the pandemic, we received more complaints than ever before regarding tickets. Customers did not want them left at their locations for fear of transmission, and they demanded electronic versions as a solution. It seems absurd that in this day an age, electronic tickets would not be acceptable for consumers and the state. Most companies already have websites or apps where delivery data can be accessed by the customer, and other companies could easily email or even mail tickets following deliveries. This would save tremendous amount of paper as well as injuries to our employees, who risk health exposure to customers currently when delivering the ticket copies by hand, or when navigating unsafe front porches and icy steps. Elimination of this unnecessary step would be beneficial for both the safety of our employees and the public, as well as good for the environment. For these reasons, we respectfully request that the committee pass SB 152. Thank you for your consideration.